

Stumped? Let's Jump...

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Agility Training...building some Resource Hunting Muscle

- Why so many stumps/What stumps you up?
- Sizing up your stump/Assessing Knowns
- On your MARC...
- Examine all angles
 - Tips and tricks for making the leap
- Helpful Resources
- Triumph over the stump
- What are some of your favorite resources?



Why so many stumps?

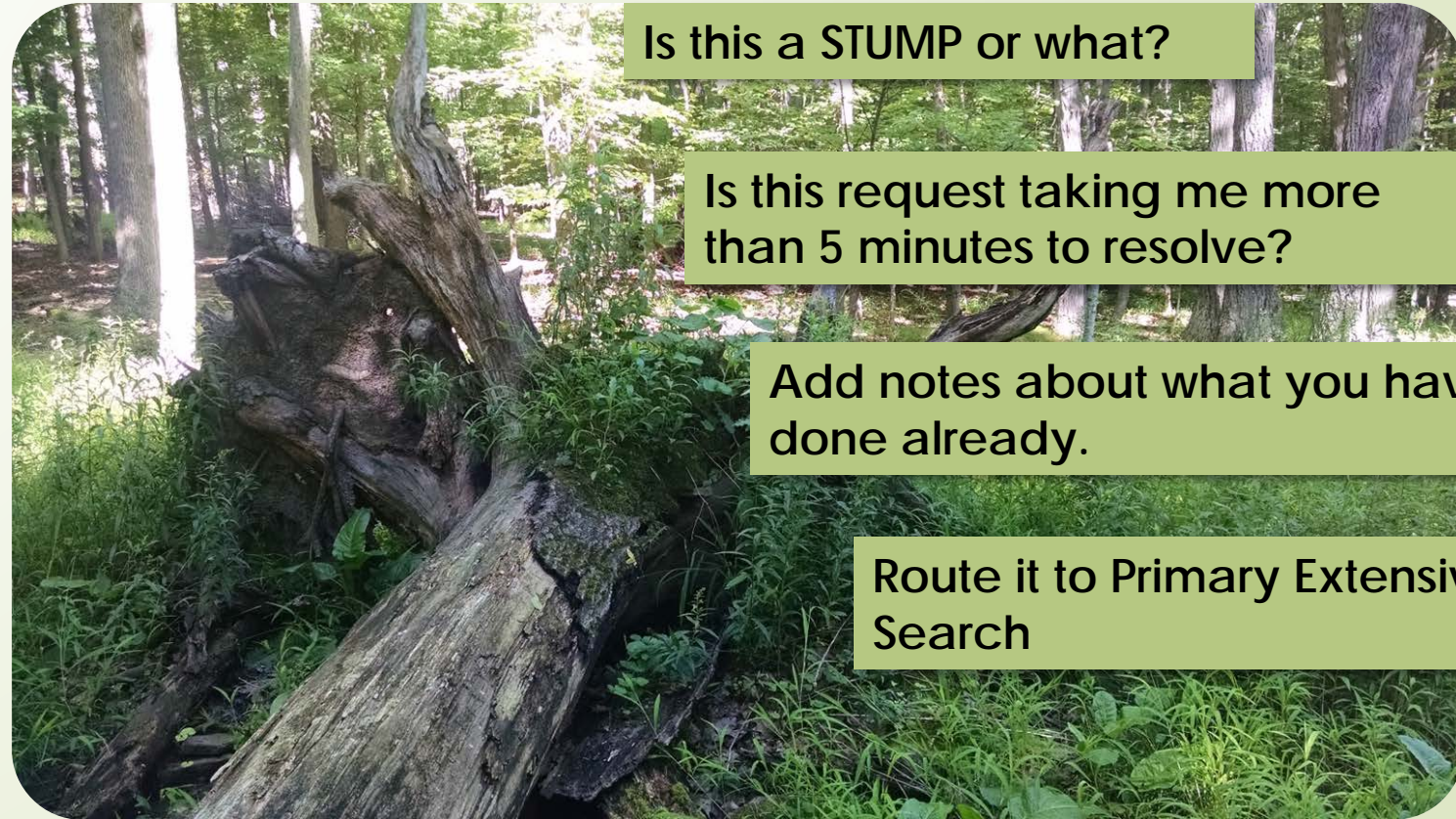
- Streamlined Queues/Workflow
- Automated processes
- Patrons or Open URL leave out information (only the most important parts).
- Ease of Discovery



What stumps you up?

- Dissertations? (U.S./ International)
- Older materials?
- Incomplete Citations?
- Scores? Librettos? Plays? (Oh, My!)
- Serials/Journals?
- Non-English Language Titles?
- Conference Proceedings?
- Reports?

What do you do when you come across a stumper?



Is this a STUMP or what?

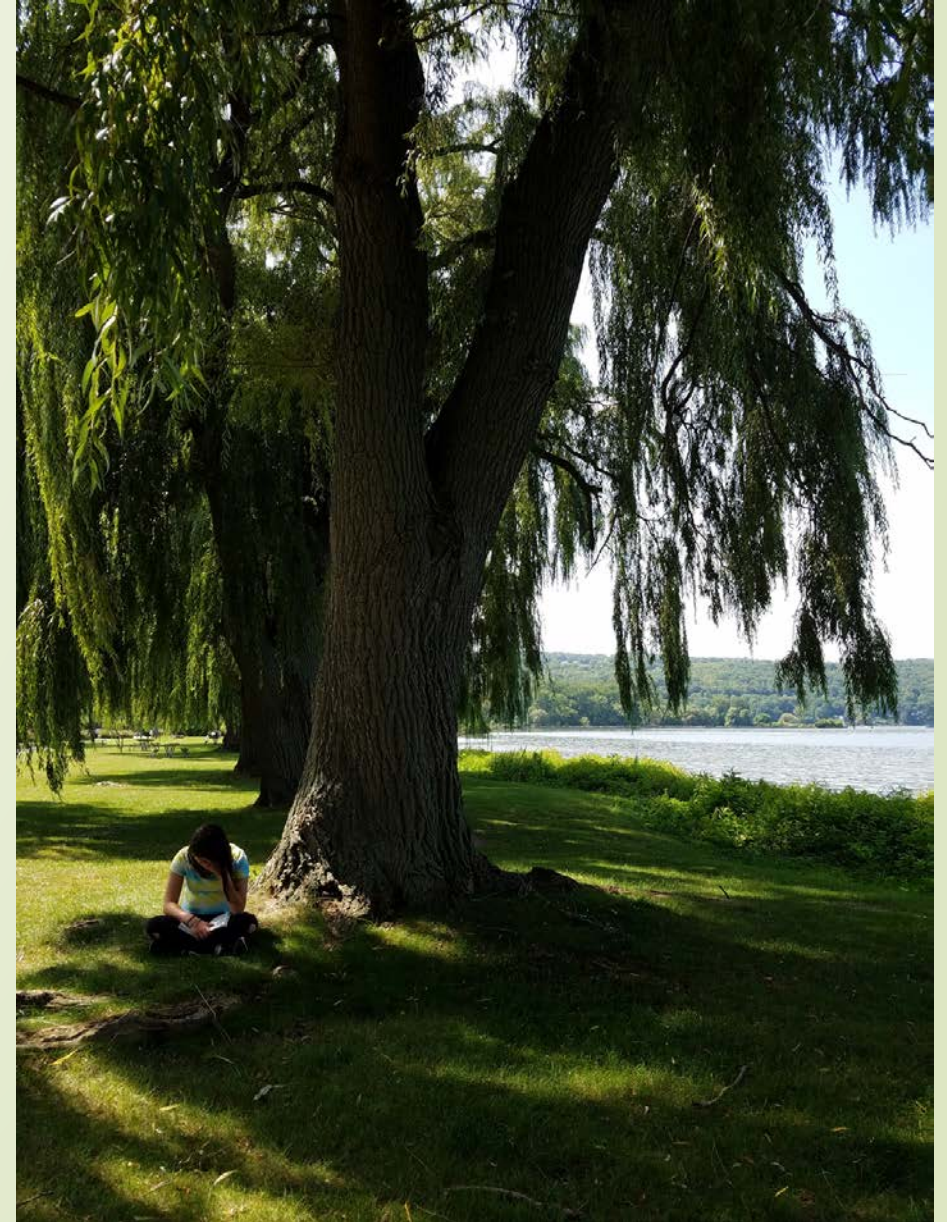
Is this request taking me more than 5 minutes to resolve?

Add notes about what you have done already.

Route it to Primary Extensive Search

What do you do when you come across a stumper?--Contacting Patrons

- Who do you contact--when?
 - Different patron groups?
Faculty vs. Students
- Why do you contact?
 - Need more information?
 - Cost to request?
 - Let them know it's impossible?
 - Non-English?
- Automatic Emails
 - for Items that take longer
 - Non-English language requests
 - Questions



Sizing up the stump/Assessing Knowns

- Stumpers come in all different shapes and sizes
- After awhile you can lump similar stumpers together and apply similar strategies
- Identify what you know & what you need to know. Develop a searching strategy
- Employ MARC
- Have some go-to resources



On Your MARC...Get set.... JUMP!

Knowing some MARC (Machine Readable Cataloging) can be helpful.

Fixed Fields I find most useful:

- Type: Item being described
- BLvl: Bibliographic Level
- Form: Physical Form of Item
- SrTp: type of continuing resource
- Lang: Language
- Dates



More about MARC

- <https://www.loc.gov/marc/>
- <https://www.loc.gov/marc/umb/>
- <http://www.oclc.org/bibformats/en.html>

Variable Fields I find most useful:

- 001: OCLC number
- 020 or 022: ISBN or ISSN
- 2XX: Title/Main entry information/Edition
- 5XX: Notes (Esp. 588 to verify Volume/Date match)
- 780: preceding Title/Entry (Second indicators tell a lot here!)
 - E.g. 0→Continues 5→Absorbed
 - Will often give OCLC and ISSN/ISBN numbers
- 785: Succeeding Entry Second indicators tell a lot!
 - E.g. 0 Continued By 4—Absorbed by
 - Will often give OCLC and ISSN/ISBN numbers
- 856: Electronic Location & Access

MARC Example...

Journal of Physical Education Recreation & Dance

Searching			Record Detail			Holdings		
Journal of physical education, recreation & dance.								
English Serial :volumes : illustrations ; 28 cm								
Reston, Va. : American Alliance for Health, Physical Education, Recreation, and Dance, ; ISBN: 0730-3084								
NO HOLDINGS IN XIM - 1407 OTHER HOLDINGS								
OCLC: 7374247			Rec stat: c			Used: 20171002		
Entered: 19810429			Replaced:					
Type: a	ELvl:	Srce: c	GPub:	Ctrl:	Lang: eng			
BLvl: s	Form:	Conf: 0	Freq: m	MRec:	Ctry: vau			
S/L: 0	Orig:	EntW:	Regl: n	ISSN:	Alph: a			
Desc: a	SrTp: p	Cont:	DtSt: c	Dates: 1981,9999				
655	7	#a Periodicals. #2 fast						
710	2	#a American Alliance for Health, Physical Education, Recreation, and Dance, #e issuing body.						
770	0	#t JOPERD. Buyer's guide #w (OCoLC)43733959						
776	08	#i Online version: #t Journal of physical education, recreation & dance (Online) #x 2168-3816 #w (DLC) 20122005						
776	08	#i Online version: #t Journal of physical education, recreation & dance #w (DLC) 81649505 #w (OCoLC)894572035						
776	08	#i Microfilm version: #t Journal of physical education, recreation & dance #w (DLC)sn 86015750 #w (OCoLC)8496433						
776	08	#i Microfilm version: #t Journal of physical education, recreation & dance #w (DLC)sn 86015749 #w (OCoLC)8289065						
776	08	#i Microfiche version: #t Journal of physical education, recreation & dance #w (OCoLC)8311913						
776	08	#i CD-ROM version: #t JOPERD #w (OCoLC)221185309						
780	00	#t Journal of physical education and recreation #x 0097-1170 #w (DLC) 75641785 #w (OCoLC)1799000						
787	1	#t Leisure today, selected readings #w (OCoLC)6719283						
850		#a AU #a ArU #a AzU #a CLSU #a CNoS #a CSt #a CU-Riv #a CU-S #a CU-SB #a CaAEU #a CaRUE #a CanMU #a CanBFU #a Ca						
891	20	#9 853 #8 1 #a v. #b no. #u 9 #v r #i (year) #j (month) #w m #x 01 #y pm01,02,03,04,05/06,08,09,10,11/12						
891	41	#9 863 #8 1.1 #a <76 > #b <4 > #i <2005> #j <04 >						
945		#f ser #d ser						
945		#p per						
947		#n 19810429 #p 20170920 #m 1407 #s N						
949		#i s #x s						

Type: a (language material)

SrTp:p (periodical)

BLvl: serial

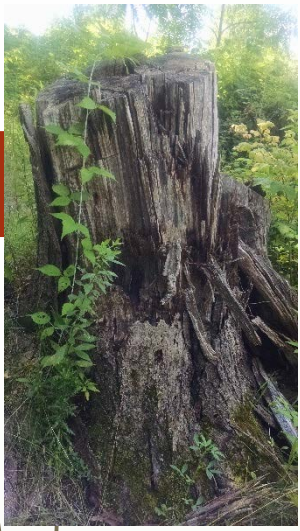
Lang: English

Dates: 1981, 9999 (still published)

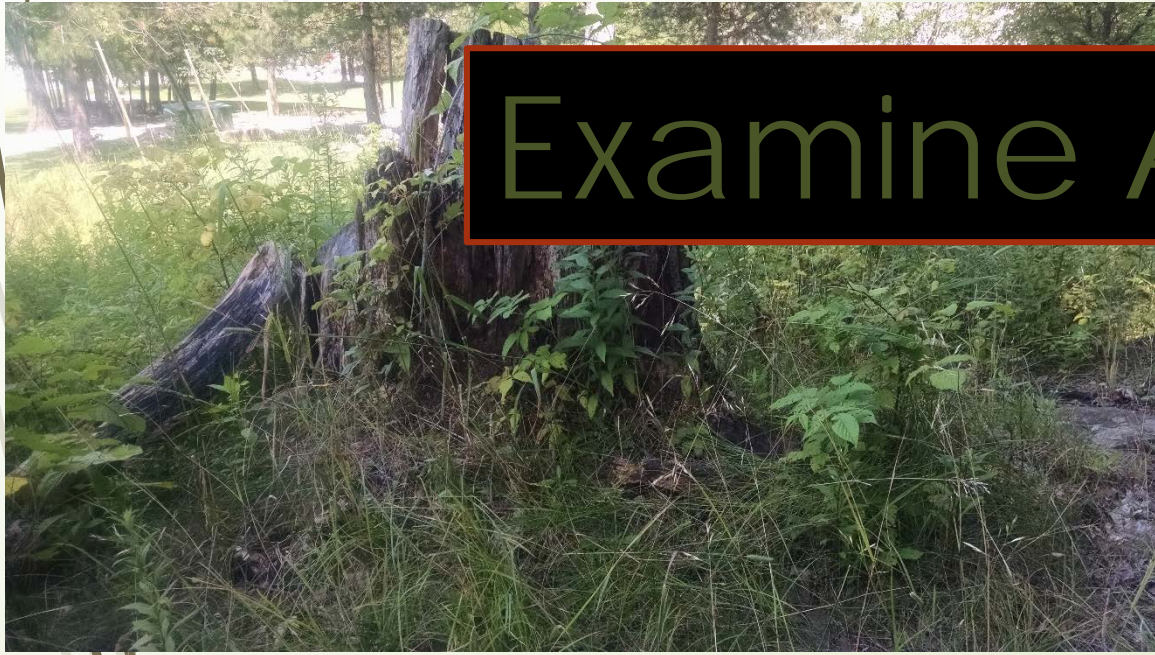
776: Online version—with OCLC#

780: Preceding Title

787: ooh, a supplement



Examine ALL Angles!



Examine ALL angles--

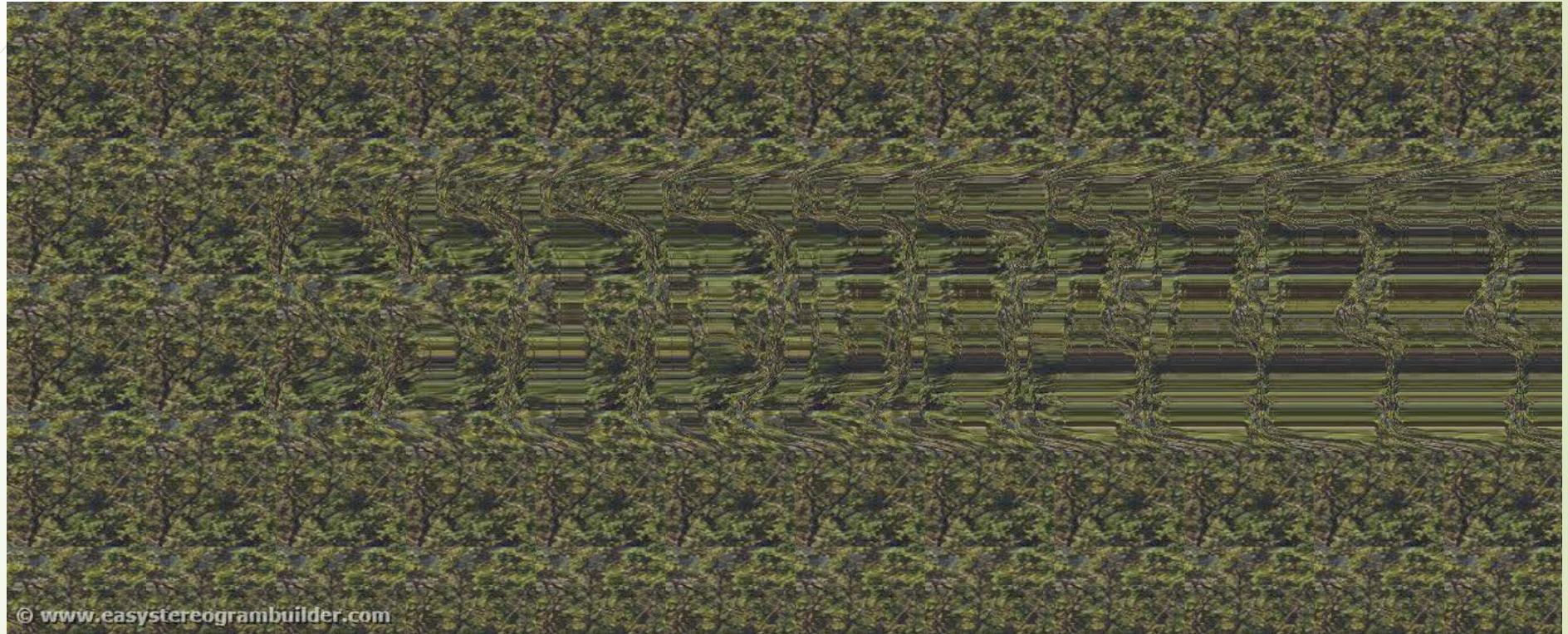
Sometimes things look different from behind, above or below

Tips:

- Search Author instead of Title
- Search for page numbers and Author instead of Title
- Try going to the publisher's/organization's website
- Get ideas from a colleague or try another computer
- Google(Google tends to tailor its search to you)
- Take a break; come back to it later--different time of day.
- Widen or Narrow your perspective; Try to answer a different question.
- Try Keywords or alternate spellings (English & Non-English)
- Try a different database or search engine



Stereogram Effect:



Explanation of how Magic Eye Works: http://www.magiceye.com/faq_example.htm

Helpful Resources:



Photo Courtesy of Virginia Shank: Sequoia National Park

Resources to help Jump... Contacting Authors & Organizations

Tips for Contacting Authors & Organizations

- Protect patron/author privacy
- Offer to pay (if library policy allows)
- Offer thanks (when asking)
- Offer more thanks (if/when they respond)

How to Locate Authors

- Linked-In
- Facebook
- Researchgate/Academia.edu
- Publisher websites
- University Websites/Directories

Don't be afraid! Authors are usually happy to help out and share what they are working on! The worst that can happen is they say no, or don't respond at all.



Resources to help Jump... Non-English Language Requests

Tips for Searching

- Use a browser offering translation (e.g. Chrome)
- Try searching by journal title instead of article title
- Different countries follow different calendars (e.g. current year in Nepal is 2074)
- Try searching the national libraries of the country the resource is coming from
- Find one person who speaks the language (faculty/students)
- IFLA ILDS: Peter Bae



Resources to help Jump... Non-English Language Requests

General Resources:

- National Bibliographies: <http://shareill.org/finding-aids-and-tools/national-bibliographies/>
- National Archives & Libraries <http://shareill.org/finding-aids-and-tools/national-archives-and-libraries/>
- Gateways & Union Catalogs: <http://shareill.org/finding-aids-and-tools/gateways-and-union-catalogs/>
- Wess Web: Guide to European Library Catalogs
http://wessweb.info/index.php/European_Library_Catalogs
- Research Guides from other Research Libraries
e.g. Yale Latin American Primary sources:
<http://guides.library.yale.edu/c.php?g=296199&p=1976695>



Resources to help Jump... Non-English Language Requests

Region Specific Resources:

- Japanese Journals: J-Stage <https://www.jstage.jst.go.jp/browse/>
- German Collective Catalog- ZBD <http://dispatch.opac.dnb.de/DB=1.1/>
- UK: Copac*: <http://copac.jisc.ac.uk/>
- Spanish/Portuguese: Scielo: <http://scielo.org/php/index.php?lang=en>
- CNKI (China Knowledge Resource Integrated Database)
<http://oversea.cnki.net/kns55/default.aspx> (English Version)
<http://www.cnki.net/> (Chinese Version)
- French: Gallica: <http://gallica.bnf.fr/?lang=EN>
- Archives Portal Europe: <http://www.archivesportaleurope.net/>
- Slavic Reference Service <http://www.library.illinois.edu/ias/spx/srs/>
- East Asian Library Gateway Chinese Form <http://www.library.pitt.edu/east-asian-library-gateway-chinese-form>

Resources to help Jump...International

Ordering Tips

- Locate ILL policies on foreign library websites (can be called different names, e.g. interlending, document supply, etc.)
- Follow IFLA ILDS Guidelines:
<https://www.ifla.org/docdel>
- Utilize the CRL when possible: <http://www.crl.edu/>
- Use forms/email to contact international lenders. Some have forms on their websites. Try the chat function.
- Have a few IFLA vouchers on hand
<https://www.oclc.org/en/worldshare-ill/features/ifla-vouchers.html>
 - Can be ordered via order form or blank workform via OCLC

Resources to help Jump... Open Access

Open Doar Country List:

- <http://www.opendoar.org/countrylist.php>

Library Libguides:

- <http://fordham.libguides.com/ElectronicResources/OpenAccess>
- <http://libguides.southernct.edu/c.php?g=7150&p=34676>

DOAJ

- <https://doaj.org/>

DOAB

- <https://www.doabooks.org/>

Creative Commons Search

- <https://search.creativecommons.org/>

Biomed Central

- <https://www.biomedcentral.com/journals>

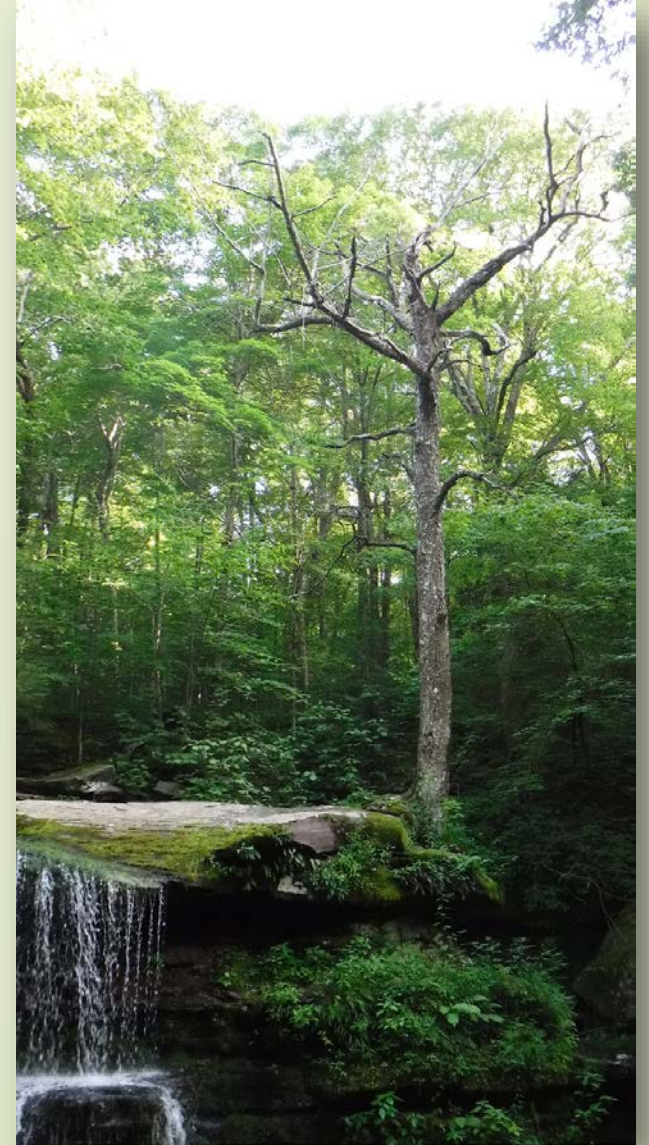
ARXIV

- <https://arxiv.org/>



Resources to help Jump...Old Resources

- Individual Library Special Collections/Archives
- Hathi Trust
 - <https://www.hathitrust.org/>
- Internet Archive:
 - <https://archive.org/>
- Project Gutenberg
 - <https://www.gutenberg.org/>
- Library of Congress:
 - <http://chroniclingamerica.loc.gov/>
- ACRL/RBMS Guidelines for Interlibrary and Exhibition Loan of Special Collection Materials
 - <http://www.ala.org/acrl/standards/specialcollections>



Resources to help: New Strategies



Strategies--New books:

- Determine whether the item has actually been published (<http://www.amazon.com>)
- Consider Purchase on Demand option/ Have patron suggest item for purchase
- Check Policies directories/Library catalogs
- Develop A Custom Holdings Group for Lenders that typically lend new items
- Offer to request in the future

Strategies--E-Pub ahead of print articles:

- Try publisher websites
- Develop a Custom Holdings Group for Lenders that typically fill e-pub requests
- Use Reprints Desk or Get It Now or publishers.

Resources to help Jump...Dissertations

NO HOLDINGS IN XIM - 1 OTHER HOLDING

OCLC: 30130680 Rec stat: c

Entered: 19940412 Replaced: Used: 20170928

Type: t ELvl: I Srce: d Audn: Ctrl: Lang: eng
BLvl: m Form: Conf: 0 Biog: MRec: Ctry: xx
Cont: bm GPub: LitF: 0 Indx: 0
Desc: a Ills: a Fest: 0 DtSt: s Dates: 1993,

001		ocm30130680
003		OCoLC
008		940412s1993 xx a bm 000 0 eng d
040		#a WYU #b eng #c WYU #d OCLCQ #d OCLCF #d OCLCO #d OCLCQ
100	1	#a Wojcieszak, Craig Michael.
245	10	#a Radius and force differences due to three- and four-finger gr.
260		#c 1993.
300		#a vii, 108 leaves, bound : #b illustrations ; #c 28 cm
336		#a text #b txt #2 rdacontent
337		#a unmediated #b n #2 rdamedia
338		#a volume #b n #2 rdacontainer
502		#b M.S. #c University of Wyoming #d 1993
504		#a Bibliography: Bibliographical references (leaves 32-33).
650	0	#a Hammer throwing.

Searching Strategies:

- Try institutional Repositories
- May have been published as a book with slightly different title
- May have chapters that were published as articles later (Embargoes/\$\$)
- May be embargoed
- Try contacting Author
- Try searching the granting institution's catalog or repositories
 - Marc: 502 will show what type of degree and where the degree was completed
 - Type: t indicates that it is a manuscript
- Try contacting the granting department (e.g. Biology/Natural Sciences); They may have or may be willing to put you in touch with the author, or provide a copy.
- M.S. Thesis: More difficult to obtain--Maybe not as scholarly

Resources to help Jump...Dissertations

Proquest Dissertation Thesis Open

<http://pqdtopen.proquest.com/search.html>

- Hosted by Proquest, a database of all freely available dissertations.

Dissertation Express

<http://dissexpress.umi.com/dxweb/search.html>

- Hosted by Proquest; an interface where dissertations can be purchased if needed

Open Theiss

<http://www.openthesis.org/>

Library and Archives Canada: Thesis Canada

<http://amicus.collectionscanada.gc.ca/thesescanada-bin/Main/AdvSearch?coll=18&l=0&v=1>

- Collection of all Thesis materials held by the National library of Canada. Some are available full text; others through loan on micro-format.

DART: Europe E-Thesis Portal

<http://www.dart-europe.eu/basic-search.php>

- Access to open access research thesis from over 550 Universities in 28 European Countries



Resources to help Jump...Dissertations

EThOS: e-theses online service

<http://ethos.bl.uk/Home.do?sessionId=2EC81965BFF775526EF6284BDD1F481F>

- Boasts 400,000 doctoral Thesis. Some are immediately downloadable; others can be ordered. **Copyright prevents downloading and sending to a patron, so links to the item must be sent instead**

NDLTD: Thesis Resources/Global ETD Search

<http://www.ndltd.org/resources/find-etds>

- The Networked Digital Library of Theses and Dissertations (NDLTD) has a collection of links leading to a variety of repositories and indexes of dissertations.

Center for Research Libraries (CRL) Dissertation search

<http://catalog.crl.edu/search~S4>

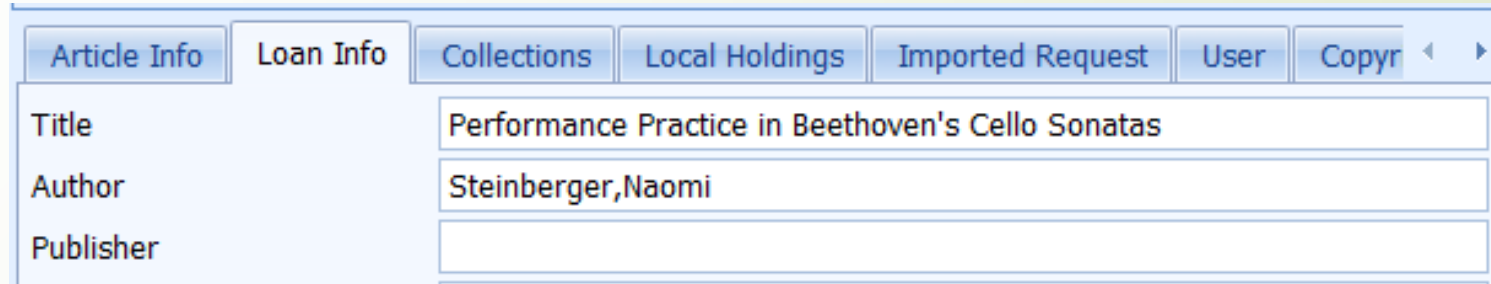
- Catalog records for over 800,000 foreign doctoral dissertations with over 90 countries and 1200 institutions represented
- If you are NOT a member; there are NO renewals

Individual Institution Digital Repositories

<http://repositories.lib.utexas.edu/>



Resources to help Jump... Dissertation Example



The screenshot shows a library catalog interface with several tabs at the top: 'Article Info', 'Loan Info', 'Collections', 'Local Holdings', 'Imported Request', 'User', and 'Copyr'. The 'Article Info' tab is selected. Below the tabs, there are three input fields: 'Title' with the text 'Performance Practice in Beethoven's Cello Sonatas', 'Author' with the text 'Steinberger, Naomi', and 'Publisher' which is empty.

- Could not locate this in Worldcat.
- Started with a Google search of title
- Decided to add author name based on results
- Came across the Curriculum Vitae/ Website of the individual that oversaw the Thesis Project
- <http://music.biu.ac.il/churgin>
- Assuming at this point that the thesis granted via: Bar-Ilan University (Co-Advisor was also placed at same University at same timeframe)
- Went to Bar-Ilan University's Library System website to see if I could locate the thesis (of course everything is in Hebrew), and even though I had translated the title to Hebrew--didn't bring up results.
- Decided to contact the patron...



Resources to help Jump... Music/Art/Theatre Searching Strategies



- Editions are important (especially for scores & recordings)
- Sometimes we need clarification on score vs. recording vs. libretto
- May have multiple catalog records in OCLC with different titles in **different languages**
- Instruments in instrumental pieces may have varying names
 - <http://www.library.yale.edu/cataloging/music/instname.htm>
- Search by keyword/ use Opus Numbers (Op.) or Kochel (K) numbers
- Works/songs/pieces may be available in anthologies
- Consult a music librarian
- Musicals and Plays may be available as a live performance, or even a motion picture; but it doesn't mean the score, Libretto, or Musical is available to borrow or even purchase. Sometimes the only option is to rent.
- Some music publishers will put sheet music samples up on the web.
- Helpful to see if a play is in production, or in print
- Spotify, Google Play, I-Tunes and Youtube may also help for recordings
- Set up custom holdings for recordings/AV (great starter on Shareill.org)
- If not lendable, maybe the patron would take a road trip. to visit the item

Resources to help Jump... Music/Art/Theatre: Resources

Online Resources for Music Scholars: Harvard University

<http://guides.library.harvard.edu/onmusic/resources>

- Collection of resources available to find musical scores, recordings and other information. *some resources are only available to the Harvard Community*

IMSLP

<http://imslp.org/>

- Petrucci Music Library "Sharing the world's public domain music"

Sibley Music Library (University of Rochester/Eastman)

<https://urresearch.rochester.edu/viewInstitutionalCollection.action?collectionId=63>

- Scores and books in the public domain

Sheet Music Consortium

<http://digital2.library.ucla.edu/sheetmusic/>

- "Tools and services promoting access/use to/of online sheet music collections"

Music/Theatrical Publisher Websites (To verify publications/obtain samples)

- E.g. Hal Leonard, J.W. Pepper, Samuel French

Stage Plays

www.stageplays.com

- Helpful to see if a play is in production, or in print



Resources to help Jump...Law Resources/Proceedings

Law Resources & Strategies:

- Library of Congress: List of subscription & free databases
<https://www.loc.gov/law/find/databases.php>
- Free Law Online:
<https://lib.law.washington.edu/content/research/freelaw>
- Contact a colleague in a law library
- Look for Libguides focusing on Law

Conference Proceedings:

- Try going to the organization website, or adding proceedings/conference etc. to the search terms.
- Search for and/or contact authors
- All Academic
 - <http://www.allacademic.com/>
- Some organizations have a special supplement to their regular journal



Resources to help Jump...Sciences/Health/Exercise

Resources:



- **LA84 Sports History Foundation:**Digital Library:
http://search.la84.org/search?site=default_collection&client=default_frontend&output=xml_no_dtd&proxystylesheet=default_frontend&proxycustom=%3CHOME/%3E
 - Sports History & Olympic History
- **Pub Med:** <https://www.ncbi.nlm.nih.gov/pubmed/>
 - Medicine & Health Sciences
- **arXiv.org:** <https://arxiv.org/>
 - Mathematics, Physical Sciences, Economics
- **National Library of Medicine Journal Catalog:**
 - <https://www.ncbi.nlm.nih.gov/nlmcatalog/journals>
 - Also assists with citation/ISSN verification
- **Deciphering Journal Abbreviations:**
 - <http://journalseek.net/>
 - <http://www.abbreviations.com/jas.php>

Resources to help Jump... Buy V. Borrow/Document Suppliers

Articles:

- Reprints Desk:
 - <http://info.reprintsdesk.com/>
- Get It Now:
 - <http://www.copyright.com/academia/get-it-now/>
- Individual Publishers



Books:

- Better World Books
 - <https://www.betterworldbooks.com/>
- Bookfinder
 - <https://www.bookfinder.com/>
- Alibris
 - <https://www.alibris.com/>
- Abe Books
 - <https://www.abebooks.com/>
- Information on Dissertation Express for ILL
 - <http://www.proquest.com/products-services/dissertations/Dissertation-Express-for-ILL.html>
- Dissertation express:
 - <https://dissexpress.proquest.com/dxweb/search.html>

Resources to help Jump... (IDS/ILL) Community Support

People:

- IDS Project Mentors & Colleagues
- Reference Librarians
- Subject Specialists/Faculty
- Experts in the Field
- Other Resource Sharing Folks
- A psychologist, because just talking about things sometimes helps!



Web Resources:

- <http://shareill.org/>
- Library Libguides

Discussion Lists/Listservs:

OCLC:

- ILL-L: A discussion forum for all topics related to resource sharing among libraries.
- OCLC-SHARING-L: Announcements, changes and enhancements to OCLC resource sharing services.
- <https://www.oclc.org/en/email.html>

IDS:

- <http://idsproject.org/Links.aspx>

Share ILL:

- <http://shareill.org/keeping-current/discussion-lists/>

Success...

Or maybe not...

What can we take away from all this searching?

- Satisfaction or opportunity to provide different types of service
- Possibility of learning new resources/skillsets
- Building strategies for the future
- Share what you did find with the user; they may be equally as happy
- Share strategies and outcomes with other colleagues

Photo Courtesy of Virginia Shank: Sequoia National Park





Thank You!

Questions/Comments

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