

Your ILLiad Web: Best Practices

Logan Rath, The College at Brockport

The 5 Steps

1. Writing for the Web
2. The ILLiad Web Trifecta
3. HTML, CSS, and testweb
4. Simple Customizations
5. Tools of the Trade

Step 1.

WRITING FOR THE WEB

Your Presence Matters

Marketing & Branding

The act of *connecting customers*
to specific promises of value.

Internal: People. Knowledge. Experience.

External: Benefits over Features

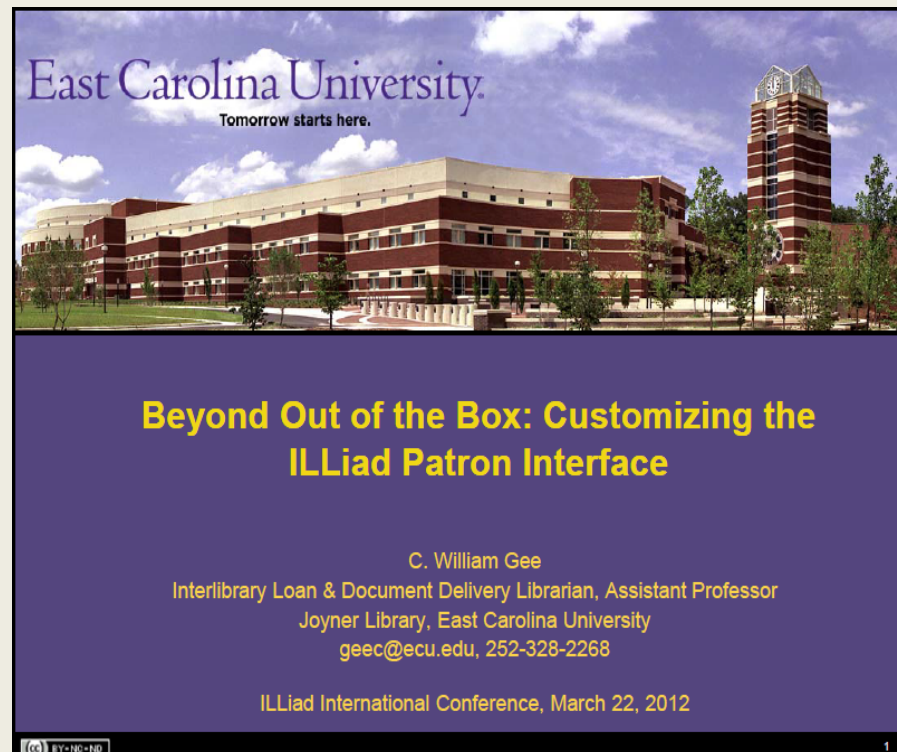
Your Pages Should

- PROMOTE your library
- Be easy to navigate and use
- Reflect your department
- Give your users a reason to keep coming back

Must Read

Beyond Out of the Box by C. William Gee

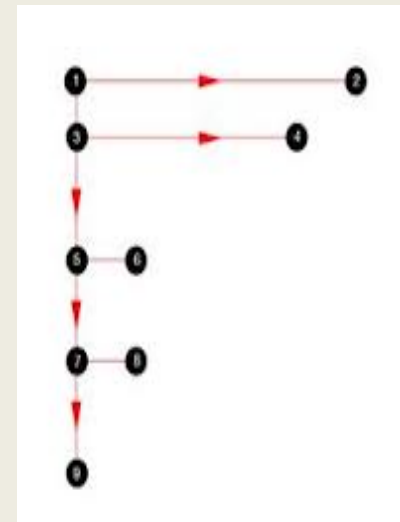
<http://www.atlas-sys.com/conference/2012-illiad-international-conference-session-archive/>



ILLiad

Some Relevant Findings

- Eyetracking visualizations show that users often read Web pages in an F-shaped pattern: two horizontal stripes followed by a vertical stripe.



ILLUD

1

Some Relevant Findings

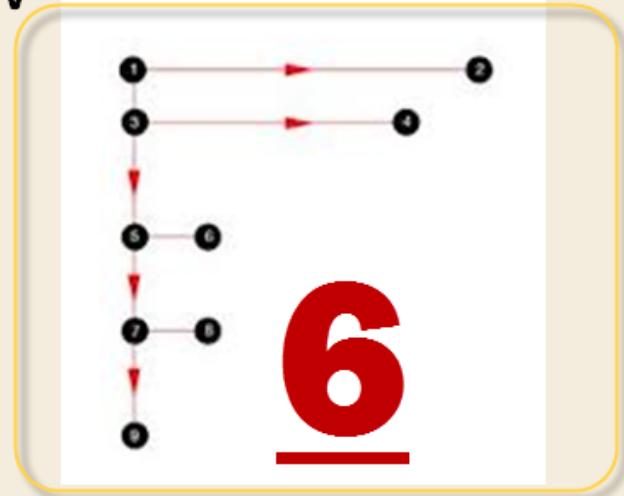
2

- Eye tracking visualizations show that users often read web pages in an F-shaped pattern: two horizontal stripes followed by a vertical stripe.

3

4

5



Implications of the F Pattern

1. Users won't read your text thoroughly
2. The first two paragraphs must state the most important information
 - Even more people never make it passed the first
3. Start subheads, paragraphs, and bullet points with information-carrying words
 - Readers see the third word on a line far less than the first two

How to Write for the Web

Concise, Scannable, & Objective

A study of 5 writing styles found that web sites scored higher in usability when they were:

- Written concisely (58%)
 - Text was scannable (47%)
 - Objective instead of promotional style (27%)
- ✓ Combining all 3 resulted in 124% higher measured usability

How to Write for the Web

- Web users scan, not read, and look for key words and sentences
 - Short text, summaries, & numbers as numerals
- Avoid scrolling if possible
 - 10% of users scroll, looking for links below the fold
- Marketing fluff decreases satisfaction
 - Want speed and pictures aren't worth waiting for
 - Graphics must be meaningful and helpful

Microcontent: Headers, Titles, Subject Lines

- Microcontent is 40-characters that explain macrocontent
 - Online, headers are often displayed out of context
 - They must be able to stand on their own
 - Guidelines for microcontent:
 - Imagine as an ultra-short abstract
 - Skip leading articles like “the” and “a”
 - First word must be an information-carrier of the concept
 - Page titles should not start with the same word

Application

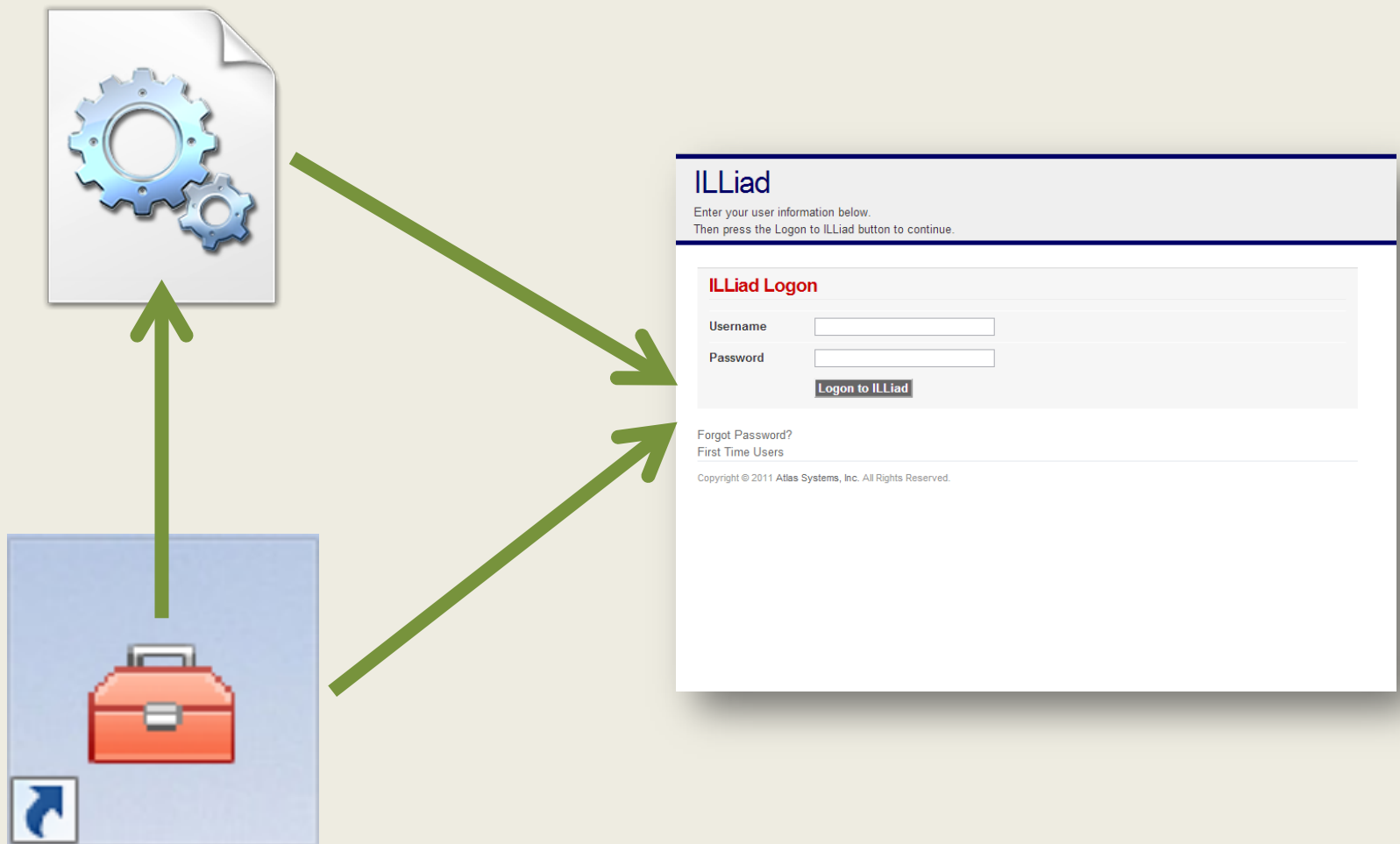
Examine your ILLiad pages:

1. Could you incorporate any microcontent?
2. Do you use words that patrons understand (Article Request instead of Photocopy Request)
3. What implications does the f-pattern have for your pages?

Part 2

THE ILLIAD WEB TRIFECTA

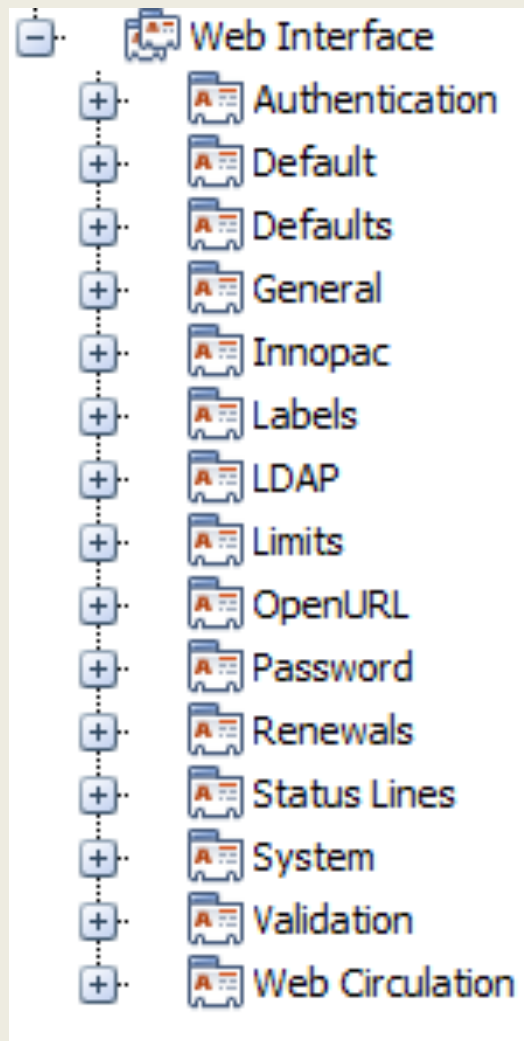
Web Pages, Customization Manager and the DLL





CHANGES USING THE CUSTOMIZATION MANAGER

Web Interface Keys



Web Validation vs. Required HTML Fields

- Controls which fields are required
- Can be applied to any field on any form in the ILLiad Web
- Controlled by the WebValidation table located in the Customization Manager
- Site specific on shared server environment

Web Validation

Formname	Fieldname	Validation	Error	ErrorTag
ArticleRequest	NotWantedAfter	.+	Not Wanted After is a required field.	ERRORNotWantedAfter
ArticleRequest	PhotoArtideTitle	.+	Photo Article Title is a required field.	ERRORPhotoArtideTitle
ArticleRequest	PhotoJournalTitle	.+	Photo Journal Title is a required field.	ERRORPhotoJournalTitle
ArticleRequest	PhotoJournalYear	.+	Photo Journal Year is a required field.	ERRORPhotoJournalYear
BookChapterRequest	NotWantedAfter	.+	Not Wanted After is a required field	ERRORNotWantedAfter
BookChapterRequest	PhotoJournalTitle	.+	Book Chapter Title is a required field	ERRORPhotoJournalTitle
ChangePassword	Password1	.+	New Password is a required field.	ERRORPassword1
ChangePassword	Password2	.+	Verified Password is a required field.	ERRORPassword2
ChangeUserInformation	EEmailAddress	\w+\@\w+	Email Address is a required field.	ERROREMailAddress
ChangeUserInformation	FirstName	.+	First Name is a required field.	ERRORFirstName
ChangeUserInformation	LastName	.+	Last Name is a required field	ERRORLastName
ChangeUserInformation	Phone	.+	Phone Number is a required field.	ERRORPhone
ChangeUserInformation	SSN	^\d{9}\$	Library ID Number is a required field.	ERRORSSN
ConferencePaperRequest	NotWantedAfter	[^\d\d\d\d\d\d\d\d]	Not Wanted After is a required field.	ERRORNotWantedAfter
ConferencePaperRequest	PhotoJournalTitle	.+	Conference Name is a required field.	ERRORPhotoJournalTitle
EditArtideRequest	NotWantedAfter	.+	Needed By is a required field	ERRORNotWantedAfter
EditArtideRequest	PhotoArtideTitle	.+	Photo Article Title is a required field.	ERRORPhotoArtideTitle
EditArtideRequest	PhotoJournalTitle	.+	Photo Journal Title is a required field.	ERRORPhotoJournalTitle
EditBookChapterRequest	NotWantedAfter	.+	Not Wanted After is a required field.	ERRORNotWantedAfter
EditBookChapterRequest	PhotoJournalTitle	.+	Photo Journal Title is a required field.	ERRORPhotoJournalTitle
EditConferencePaperRequest	NotWantedAfter	.+	Not Wanted After is a required field.	ERRORNotWantedAfter

Regular Expressions

Status

- 'Choose a Status' is not an acceptable value

`^(?! (Choose a Status))`

Email

- Requires a valid email address format

`^(\w+@[a-zA-Z]+?\.[a-zA-Z]{2,6})$`

`^(\w+@[?:[a-zA-Z]+\.)+[a-zA-Z]{2,6})$`

- Parton must use company or university email address

`^[_a-z0-9-]+\.[_a-z0-9-]+*@sunnybeach\.edu$`

`^[_a-z0-9-]+\.[_a-z0-9-]+*@[a-z0-9-]+\.[_a-z0-9-]+*sunnybeach\.edu$`

SSN

- 15 digit ID Number

`^\d{15}$`

- B prefix preceding 15 digit ID Number

`^(B)\d{14}$`

- 15 digit ID Number that begins with 209

`^(209)\d{12}$`

Syntax	Meaning
<code>^</code>	Start of line
<code>\$</code>	End of line
<code>?</code>	Preceding token is optional
<code>\w</code>	Word
<code>\d</code>	Digit
<code>[...]</code>	Specifies a range of characters
<code>*</code>	Match preceding token zero or more times
<code>+</code>	Match preceding token once or more times

Custom Dropdown

- Specifies values that apply to certain dropdown fields on the registration and change user information forms
 - Values set in the CustomDropDown table in Customization Manager.
 - Department, State and Status set by default
 - NVTGC that populates Delivery Location set by

```
<label for="Department">
  <span class="field">
    <span class="<#ERROR name="ERRORDepartment">"><b>Department</b></span>
  </span>
  <select id="Department" name="Department" size="1" class="f-name" tabindex="4">
    <#OPTION name="custom" groupname="Department" selectedValue="<#PARAM name=Department">" />
  </select><br />
</label>
```

Custom Dropdown

- Add optional dropdown values using DefaultName and DefaultValue
 - DefaultValue = Label Value
 - DefaultName = Label Name that displays on form

```
<label for="Department">
  <span class="field">
    <span class="req">*</span>
    <span class="#{ERROR name="ERRORDepartment"}"><b>Department</b></span>
  </span>
  <select id="Department" name="Department" size="1" class="f-name" tabindex="4">
    <#OPTION name="custom" groupname="Department" selectedValue="#{PARAM name=Department}" defaultValue="NONE" defaultName="Pick a department"/>
  </select><br />
</label>
```

- Name must be indicated as “custom”
- GroupName = Groupname in CustomDropDown table
- SelectedValue represents default selection

Application

- Are there any fields you want to lock down?
- What are the regular expressions you'd need? (Test at <http://regexpal.com/>)
- What can be replaced by a Custom Drop Down?

Status Lines

- Appear on web pages to highlight special information.
 - Used to notify users of an omission on a form, an action taken (e.g., a user cancels a request), or an error on the page.
- By default, the status lines display in the ILLiad header, you can put them in other locations on your web pages.
- You can also change the text displayed for each status line in the Customization Manager.

Status Lines

- Status Lines
- SLAccountAdded
 - SLAccountRemoved
 - SLActiveRequests
 - SLActiveRequestsWithLimit
 - SLAutoRenewalFurtherRenewals
 - SLAutoRenewalRequested
 - SLBlocked
 - SLChangeUserOpen
 - SLDisavowed
 - SLDuplicateRequest
 - SLEditAccount
 - SLEditRequest
 - SLEditRequestDenied
 - SLInvalidResetID
 - SLInvalidRSSID
 - SLLoggingBadPassword
 - SLLoggingMainMenu
 - SLLoggingRenewalRequested
 - SLLoggingRenewalsNotAllowed
 - SLLogon
 - SLLogonError
 - SLLogout
 - SLMainMenu
 - SLNewUserOpen
 - SLPasswordChanged
 - SLPasswordCurrentIncorrect
 - SLPasswordHint
 - SLPasswordIncorrect
 - SLPasswordResetEmailConfirmation
 - SLPasswordResetEmailError
 - SLPasswordsNotMatch



RSS Feeds & Alerts

- Can receive feeds of Email Notifications and Web Alerts

The screenshot shows the ILLiad website interface. At the top, there is a search bar and a 'Search' button. Below the search bar, there is a navigation menu with options like 'Logoff kgregory', 'Main Menu', and 'New Request'. The 'New Request' menu is expanded, showing options like 'Photocopy', 'Book', 'Book Chapter', 'Conference Paper', 'Patent', 'Report', 'Thesis', 'Standards', and 'Document'. In the center, there is a table titled 'Outstanding Requests' with columns for Transaction, Type, Title, Author, and Status. The table contains three rows of data. To the right of the table, there is a 'Subscribe to Alerts Feed' button highlighted with a red box. Below the button, there is a 'Holiday Closing' notice.

Transaction	Type	Title	Author	Status
2	Book	Yosemite Canyons Photography	Adams, Ansel	Loans Recalled from Patrons
5	Book	The Story of Edgar Sawtelle: A Novel	David Wroblewski	Loans Recalled from Patrons
6	Article	Eat Love Pray	Elizabeth Gilbert	In DD Stacks Searching

• Pr

- RSSAlertsTitle
- RSSNotificationsDescription
- RSSNotificationsTitle

and

```
        <label for="PhotoJournalVolume"><span class="<#ERROR
name="ERRORPhotoJournalVolume">">Volume</span></label>
        <input id="PhotoJournalVolume" name="PhotoJournalVolume"
type="text" size="3" tabindex="5" value="<#PARAM name="PhotoJournalVolume">">

        <label for="PhotoJournalIssue" class="short"><span class=
"<#ERROR name="ERRORPhotoJournalIssue">">Issue</label>
        <input id="PhotoJournalIssue" name="PhotoJournalIssue"
type="text" size="3" tabindex="6" value="<#PARAM name="PhotoJournalIssue">">

        <label for="PhotoJournalMonth" class="short"><span class=
"<#ERROR name="ERRORPhotoJournalMonth">">Month</span></label>
        <input id="PhotoJournalMonth" name="PhotoJournalMonth"
type="text" size="5" tabindex="7" value="<#PARAM name="PhotoJournalMonth">">

        <label for="PhotoJournalYear" class="short"><span class="
```

Part 3

HTML AND CSS

ILLiad Web Overview

- Standard HTML files, server through a DLL that interfaces with SQL Server
- Compatible with any web browser that supports tables and forms

8.5 Required Form fields

Name	ILLiad HTML FieldName	Acceptable Values (case-sensitive)
Delivery Location or Site Code	NVTGC	ILL Any existing site code or delivery location
Preferred Notification Method	NotifyGroup	8.6 Only has two options: Electronic Phone
Preferred Loan Delivery Method	LoanDeliveryGroup	Hold for Pickup Mail to Address
Preferred Article Delivery Method	DeliveryGroup	Hold for Pickup Mail to Address
Preferred Electronic Delivery	WebDeliveryGroup	Yes No

Hiding Required Fields

1. Comment out the field tag in the HTML
 - HTML comment tag
<!--Text you want to hide -->
2. Add a hidden field to the HTML

Example of HTML & Hidden Field

```
<!--  
    <label for="NVTGC">  
    <span class="field">  
        <span class="#ERROR name="ERRORNVTGC"><b>Delivery Location</b></span>  
    </span>  
    <select id="NVTGC" name="NVTGC" size="1" class="f-name" tabindex="4">  
        <option selected><#PARAM name="NVTGC"></option>  
        <option value="ILL">ILL Office</option>  
    </select><br />  
    </label>  
-->
```

```
<form action="illiad.dll" method="post" name="Registration" class="f-wrap-request">  
    <input type="hidden" name="ILLiadForm" value="Registration">  
    <input type="hidden" name="NVTGC" value="ILL">
```

Test Web

All of the changes – none of the panic!

- A **Test Web folder** can use any name and is kept beneath the default ILLiad web folder location.
- **Webpath.txt** serves as an override and keep links directed within this folder
 - Example: If you put your test web in `c:\inetpub\wwwroot\illiad\testweb`, the `webpath.txt` file inside that folder would have one line that says `c:\inetpub\wwwroot\illiad\testweb` for the DLL to know where to look for those pages.

Enabling Logging

- Create a file called log4d.props on the web

server

illiad.dll

c:\inet

```
#---- begin log4d.props ----
log4d.debug=TRUE

log4d.categoryFactory=TLogDefaultCategoryFactory

# root priority - valid values are 'DEBUG', 'INFO', 'WARN', 'ERROR', 'FATAL'
log4d.rootCategory=DEBUG,ROOT

# root appender
log4d.appender.ROOT=TLogFileAppender
log4d.appender.ROOT.append=TRUE
log4d.appender.ROOT.fileName=c:\illiad\dll\ILLiadDLL.log
log4d.appender.ROOT.errorHandler=TLogOnlyOnceErrorHandler
log4d.appender.ROOT.layout=TLogPatternLayout
log4d.appender.ROOT.layout.dateFormat=yyyy-mm-dd hh:MM:ss,zzz
log4d.appender.ROOT.layout.pattern=%d [%p] %c %t - %m%n
#---- end log4d.props ----
```

- The DLL

c:\illia

- Th

Logging

- If you have multiple web folders (shared server or using test web), you can make a different log4d.props file in each web folder that points to another file name for that log.
- You may need to change the permissions on the c:\illiad\dll directory (to allow the Internet Guest Account (IUSR_ILLIAD or similar) to create and write to a file.
- The file may not allow you to open it while the DLL is still running. You may need to stop and restart the web server to open the file.

Disabling Logging

- To disable logging in the ILLiad DLL, rename the log4d.props file to something else (i.e. disable-log4d.props). If the DLL cannot find that file, it will not log any actions
- **Caution About DLL Logging!**
DLL Logging should only be enabled to aid in the diagnosis of a problem - the log files tend to get large quickly.

Authentication Scenarios

1. Patron creates new username for ILLiad
 - Patron has to remember username & password
 - ILL staff has to clear patron
 - ILL staff has to reset forgotten password
2. Patron uses campus credentials
 - AutoClear registered users
 - No managing enrollment verification
 - No password management
 - Local accounts still allowed!

Hosted Sites & Shibboleth

1. Configure EZProxy to use Shibboleth
 2. Set up ILLiad in EZProxy
 3. Proxy your ILLiad .dll link
- * No Guest Passes Allowed (unless you have a dual-authentication portal)

Only collect what you need

When Finished Editing, press the Submit Request button below.

Search my requests: Active All

[Exit ILLiad](#)

[Main Menu](#)

New Request

[Article](#)

[Book](#)

[Book Chapter](#)

[Video](#)

[Thesis](#)

Place on Reserve

[Book/Video](#)

[Article](#)

[Book Chapter](#)

Scanning

Requests

[Scanning](#)

[Requests](#)

History

[Cancelled](#)

[Requests](#)

[History Requests](#)

*** Indicates required field**

Change Personal Information

*First Name

*Last Name

*E-Mail

*Phone

*Banner#

*Status

Department

Delivery Location

ILL is equivalent to Drake Library.

For delivery to MetroCenter or Visual Studies, please click on the box to the left and specify your location.

If
bi

-
ss?

Recap

- There are three parts to your Web pages
 - You cannot edit the DLL
 - `<#PARAMs>` are set by the CM
 - You can change the .html pages
 - ILLiad specific `<#PARAMs>` extend basic Web functionality.
- HTML and CSS are language of ILLiad
- Play in testweb first, live pages second.

Application

- Do you have any extra fields?
- Practice changing this code to a hidden field:

```
<select name="NVTGC">  
    <option selected><#PARAM name="NVTGC"></option>  
    <option value="ILL">Circulation Desk</option>  
</select>
```

- Is your testweb set up? Is the webpath.txt file there?

Step 4.

START SIMPLE

Branding Pages Breakdown

- Adding headers
 - logon.html and logon2.html
 - include_header.html
 - include_header_request.html
- Adding footers
 - logon.html and logon2.html
 - include_footer.html
 - include_footer_request.html
- Other aesthetics
 - Main.css
 - Print.css

The **Style** Sheets

- main.css
 - `<link rel="stylesheet" type="text/css" href="css/main.css" media="screen" />`
- print.css
 - `<link rel="stylesheet" type="text/css" href="css/print.css" media="print" />`
- mobile.css
 - `<link rel="stylesheet" type="text/css" href="css/mobile.css" media="mobile" />`

ILLiad Code to Know

#ACTION	Builds a link.	<code><a href="<#ACTION action="10" form="21">">Book</code>
#INCLUDE	Displays the contents of another file.	<code><#INCLUDE filename="include_header_request.html"></code>
#PARAM	Displays a parameter value.	<code><input type="hidden" name="SessionID" value="<#PARAM name="SessionID">"></code>
#TABLE	Displays a table.	<code><#TABLE name="ViewOutstandingRequests" headerText="Outstanding Requests" noDataAction="ShowMessageRow" noDataMessage="No Requests" column="TransactionNumber:Transaction" column="DocumentType:Type" column="Title" column="Author" column="TransactionStatus:Status"></code>
<#ALERTS>	Displays the Alerts list.	
#LOCALINFO	Displays a value from LocalInfo table for current NVTGC.	<code><#LOCALINFO name="GeneralEMailAddress"></code>

ILLiad Code to Know

#CUSTOMIZATION	Displays a value from Customization table.	Ex. Text on web: <i>By default all users are given a delivery method of</i> <#CUSTOMIZATION name="WebDefaultDeliveryGroup">
#Transaction	Displays a value from Transactions table.	<#Transaction name="TransactionNumber">
#User	Displays a value from Users table.	<#User name="Address"> Ex. Could create link to ChangeUserInformation.html from request form to update user info.

Moving the Status Line

- The status line code - `<div id="status"><#STATUS></div>` - can be moved from the `include_header.html` file to the top of request forms, transactions summary pages, etc.

<#TABLE> on ILLiadMainMenu.html

Outstanding Requests

[Exit ILLiad](#)

[Main Menu](#)

New Request

[Article](#)

[Book](#)

[Book Chapter](#)

[Video](#)

[Thesis](#)

History

[Cancelled](#)

[Requests](#)

[History Requests](#)

[All Requests](#)

[Notifications](#)

Tools

[My Profile](#)

[Subscribe to Alerts Feed](#)

Electronically Received Articles

Transaction	View	Size	Title	Author	Expires	Delete
-------------	------	------	-------	--------	---------	--------

To RENEW an item, click on the Transaction Number.

Checked Out Items

Transaction Number	Document Type	Title	Author	Due Date	Status	Status Date
--------------------	---------------	-------	--------	----------	--------	-------------

No Items

Have items from the Brockport campus? [Renew them here.](#)

To check the status (including shipping information), click on the Transaction Number.

Outstanding Requests

Transaction	Type	Title	Author	Status
-------------	------	-------	--------	--------

No Requests

→ Notifications

UserInfo 1-5 & ItemInfo 1-5

- Flexible database fields ItemInfo1-5 and UserInfo1-5 can be used in client, on web forms, and on reports.

If this is for a paper please answer the following:

Which class is this for? (e.g. HST390)	Who is your professor? (e.g. Smith)	How essential is this for your assignment?
<input type="text"/>	<input type="text"/>	<input type="text"/>

Define ILLiad field

Define display label

Provide explanatory notes

```
Sample Code
<label for="ItemInfo1">
  <span class="field">
    <span class="#ERRORname="ERRORItemInfo1"><b>Restrictions on Access</b></span>
    <span class="note">Certain materials can only be viewed with the permission of the curator.
    Please see <a href="http://www.vothlibrary.org/Access" target="_blank">Access to the
    Collections</a> for more information.</span>
  </span>
  <input id="ItemInfo1" name="ItemInfo1" type="text" size="40" class="f-name" tabindex="50"
  value="#PARAM name="ItemInfo1"><br />
</label>
```

Checkboxes

Table of Contents Requested?	Table of Contents Requested
Title/Verso Requested?	Title/Verso Page(s) Requested
Item Info 3	Bibliography Requested
Item Info 4	Accompanying Images/Plates Requested
Citation Information	

Special Instructions (check all that apply)	
Table of Contents	<input checked="" type="checkbox"/>
Title/Verso Page(s)	<input checked="" type="checkbox"/>
Bibliography	<input checked="" type="checkbox"/>
Accompanying Images/Plates	<input checked="" type="checkbox"/>

```
<h2>Special Instructions (check all that apply)</h2>

<label for="ItemInfo1">
  <span class="field">
    <span class="<#ERROR name="ERRORItemInfo1">"><b>Table of Contents</b></span><br />
  </span>
  <input id="ItemInfo1" name="ItemInfo1" class="f-checkbox" tabindex="16" value="Table of Contents Requested" type="checkbox" <#CHECKED name="ItemInfo1" default="false"><br />
</label>

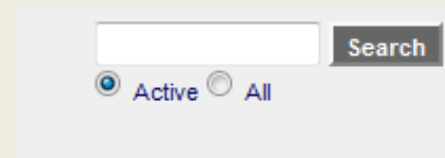
<label for="ItemInfo2">
  <span class="field">
    <span class="<#ERROR name="ERRORItemInfo2">"><b>Title/Verso Page(s)</b></span><br />
  </span>
  <input id="ItemInfo2" name="ItemInfo2" class="f-checkbox" tabindex="18" value="Title/Verso Page(s) Requested" type="checkbox" <#CHECKED name="ItemInfo2" default="false"><br />
</label>

<label for="ItemInfo3">
  <span class="field">
    <span class="<#ERROR name="ERRORItemInfo3">"><b>Bibliography</b></span><br />
  </span>
  <input id="ItemInfo3" name="ItemInfo3" class="f-checkbox" tabindex="20" value="Bibliography Requested" type="checkbox" <#CHECKED name="ItemInfo3" default="false"><br />
</label>

<label for="ItemInfo4">
  <span class="field">
    <span class="<#ERROR name="ERRORItemInfo4">"><b>Accompanying Images/Plates</b></span><br />
  </span>
  <input id="ItemInfo4" name="ItemInfo4" class="f-checkbox" tabindex="22" value="Accompanying Images/Plates Requested" type="checkbox" <#CHECKED name="ItemInfo4" default="false"><br />
</label>
```


Radio Buttons

- Radio buttons can be edited to indicate Search Method or used to customize forms
 - Includeheader.html



```
<div id="searchType">  
  <input name="SearchType" type="radio" id="SearchTypeActive" value="Active" checked class="f-searchType" /><label for="SearchTypeActive">Active</label>  
  <input name="SearchType" type="radio" id="SearchTypeAll" value="All" class="f-searchType" /><label for="SearchTypeAll">All</label>  
</div>
```


```
<div id="searchType">
```

```
  <input name="SearchType" type="radio" id="SearchTypeActive"  
value="Active" checked class="f-searchType" /><label  
for="SearchTypeActive">Active</label>
```

```
  <input name="SearchType" type="radio" id="SearchTypeAll"  
value="All" class="f-searchType" /><label  
for="SearchTypeAll">All</label>
```

```
</div>
```

Status Specific Pages

- Can create pages for specific patron types
 - Eg. Express Delivery just for faculty
 - Copy, rename, and save the page you want to use
 - Eg. ArticleRequest-Faculty.html
 - Update include_menu to reflect the change
 - Include_menu-Faculty.html
 - » If the request options are already in the include_menu, you'll have to replace them with the new page name
-  The hyphen between the page name and the patron type is important. For multi-word patron types separated by spaces, like "Graduate Assistant", the suffix would be "-Graduate_Assistant.html", with the hyphen (-) in front and any spaces in the patron type replaced by underscores (_).
- Edit the request page to reflect desired changes
 - Also can use GenericRequest pages

Includes

- You can `<#INCLUDE>` any piece of code you need to re-use.
- Includes can be status-specific!

ILLiad

This is a normal status message.
 This is an informational message.
 This is an error status message.

 Search
 Active All

Logoff ivptest

Main Menu

New Request

- Photocopy
- Book
- Book Chapter
- Conference Paper
- Patent
- Report
- Thesis
- Standards Document
- Other (Free Text)

View

- Outstanding Requests
- Electronically Requested Articles
- Checked Out
- Cancelled Requests
- History Requests
- All Requests
- Notifications

Tools

- Change User Information
- Change Account
- Change Password

About ILLiad

Outstanding Requests

Transaction	Type	Title	Author	Status
1	DocumentType1	Title1	Author1	TransactionStatus1
2	DocumentType2	Title2	Author2	TransactionStatus2
3	DocumentType3	Title3	Author3	TransactionStatus3
4	DocumentType4	Title4	Author4	TransactionStatus4
5	DocumentType5	Title5	Author5	TransactionStatus5
6	DocumentType6	Title6	Author6	TransactionStatus6
7	DocumentType7	Title7	Author7	TransactionStatus7
8	DocumentType8	Title8	Author8	TransactionStatus8
9	DocumentType9	Title9	Author9	TransactionStatus9
10	DocumentType10	Title10	Author10	TransactionStatus10
11	DocumentType11	Title11	Author11	TransactionStatus11
12	DocumentType12	Title12	Author12	TransactionStatus12
13	DocumentType13	Title13	Author13	TransactionStatus13
14	DocumentType14	Title14	Author14	TransactionStatus14
15	DocumentType15	Title15	Author15	TransactionStatus15
16	DocumentType16	Title16	Author16	TransactionStatus16
17	DocumentType17	Title17	Author17	TransactionStatus17
18	DocumentType18	Title18	Author18	TransactionStatus18
19	DocumentType19	Title19	Author19	TransactionStatus19
20	DocumentType20	Title20	Author20	TransactionStatus20

Subscribe to Alerts Feed

System Alert 1

System Alert Message

Status Alert 1

Status Alert Message

Delivery Location Alert 1

Delivery Location Alert Message

User Alert 1

User Alert Message
Delete

* Indicates required field

Book Request

Enter information below and press the Submit Information button to send.

We are unable to fill requests for required course textbooks available at the bookstore.

L		ig.	
*Title	<input type="text" value="message-Undergraduate.html"/>		
*Author/Editor	<input type="text"/>		
Place	<input type="text"/>	Publisher	<input type="text"/>
Call #	<input type="text"/>		
Year	<input type="text"/>	Edition	<input type="text"/>
Any edition?	Yes	Any lang.?	No
ISBN	<input type="text"/>		
*Needed by	<input type="text" value=""/>		
	(MM/DD/YYYY)		
Notes:	<input type="text"/>		
	Put any information here that may help us find the item, as well as any other pertinent information.		

Which database led you to this item?

Please change the *Needed by* date above to to due date of your paper.

If this is for a paper please answer the following:

Which class is this for?
(e.g. HST390)

Who is your professor?
(e.g. Smith)

How essential is this
for your assignment?

Application

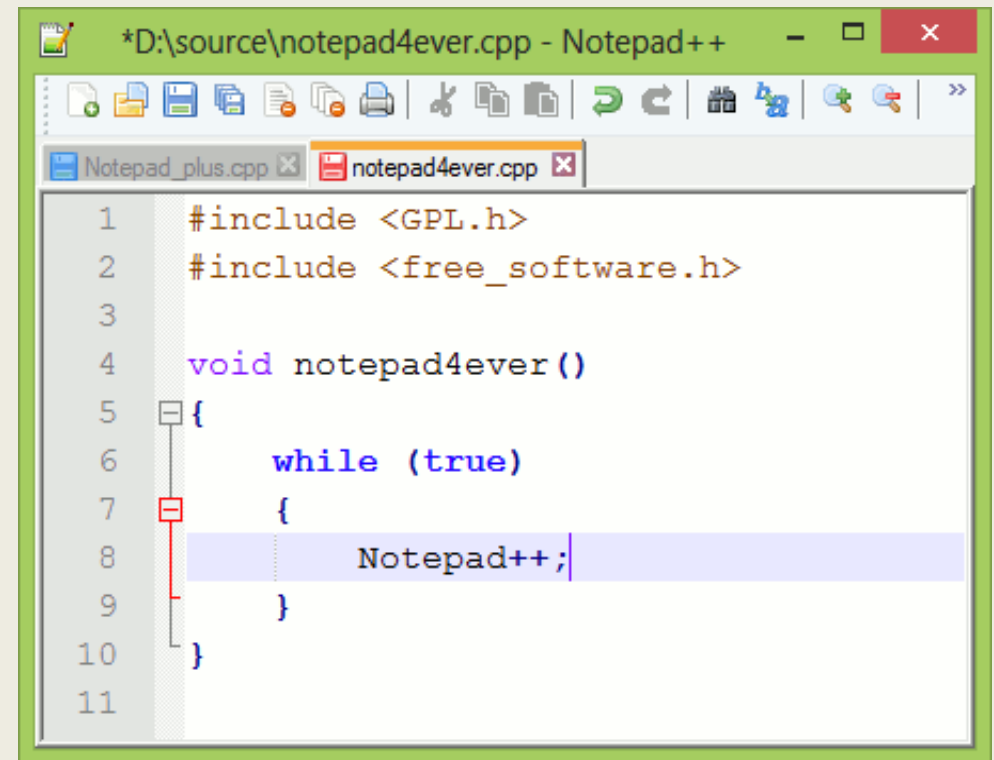
- Spend some time planning out what you'd change on your pages if you could.
- What information could you collect in ItemInfo1-5 or UserInfo1-5?

Step 5

TOOLS OF THE TRADE

Notepad ++

- <http://notepad-plus-plus.org/>
- Free source code editor &
Notepad replacement

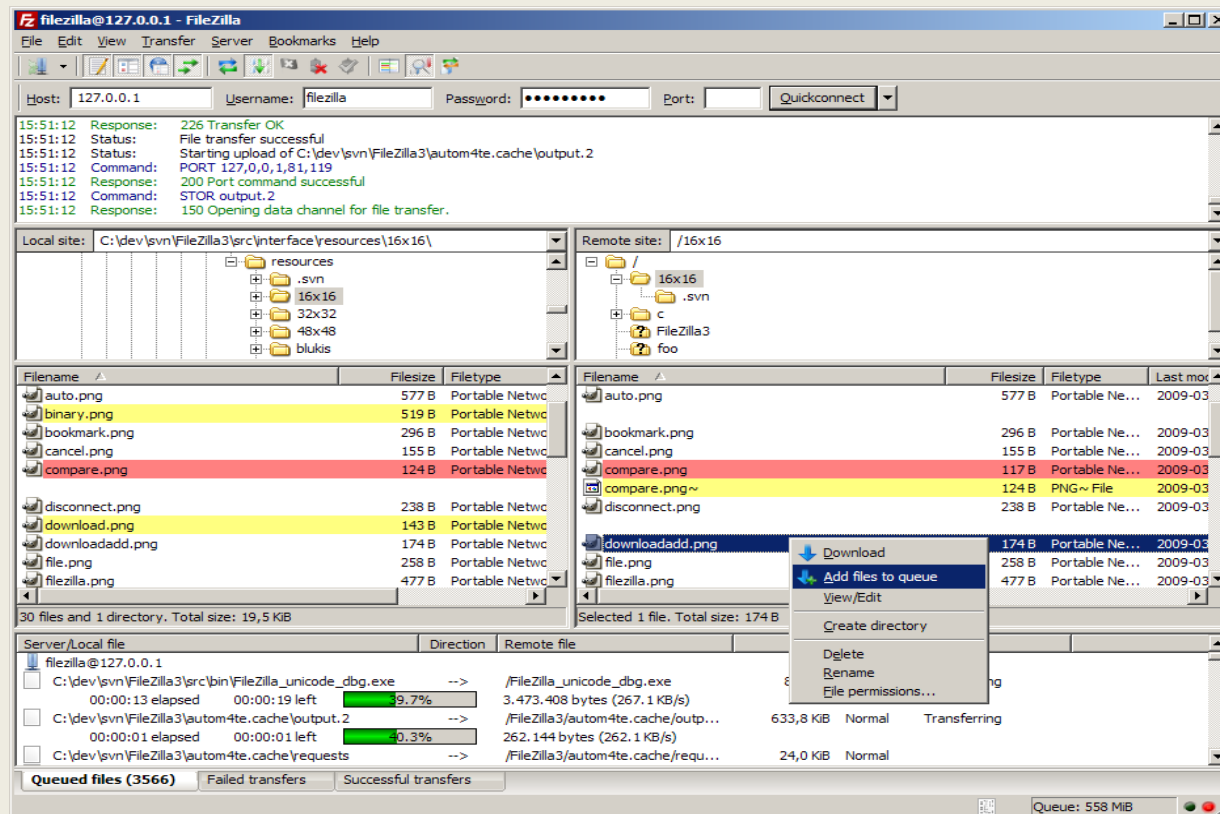


The screenshot shows the Notepad++ application window with the title bar '*D:\source\notepad4ever.cpp - Notepad++'. The window contains two tabs: 'Notepad_plus.cpp' and 'notepad4ever.cpp'. The active tab 'notepad4ever.cpp' displays the following C++ code:

```
1  #include <GPL.h>
2  #include <free_software.h>
3
4  void notepad4ever ()
5  {
6      while (true)
7      {
8          Notepad++;
9      }
10 }
11
```


FileZilla

- <http://filezilla-project.org/>
- Free client and server FTP solution



W3C Schools

- <http://www.w3schools.com/>
- Free tutorials in all web development technologies
- Fun and easy!

The screenshot displays the W3Schools website layout. On the left, there are several vertical navigation menus under various categories: **HTML / CSS** (Learn HTML, HTML5, CSS, CSS3), **JavaScript** (Learn JavaScript, HTML DOM, jQuery, AJAX, JSON, Google Maps), **Server Side** (Learn PHP, SQL, ASP, ADO, VBScript), **ASP.NET** (Learn ASP.NET, Web Pages, Razor, MVC, Web Forms, .NET Mobile), **XML Tutorials** (Learn XML, DTD, XML DOM, XSLT, XPath, XQuery, XLink, XPointer, Schema, XSL-FO, SVG), and **Web Services**. The main content area is titled "Learn to Create Websites" and includes a "Make your own Website" button, a progress indicator for "Tutorials", "Try it Yourself", and "References", and a "Try it Yourself Editor" section. On the right, there is a "WEB REFERENCES" box with a grid of links to various technologies like HTML 4, CSS 1,2,3, PHP, XML DOM, XSLT, XPath, JavaScript, XSL-FO, jQuery, Color Picker, SQL, HTML Colors, and CSS3 Browser Support. Below that is a "W3Schools Certificates" section. At the bottom right, there is a "Popular Pages" list and a "HTML5" section with the W3Schools logo and a note about the site's conversion to HTML5 in October 2011.

HTML / CSS
Learn HTML
Learn HTML5
Learn CSS
Learn CSS3

JavaScript
Learn JavaScript
Learn HTML DOM
Learn jQuery
Learn AJAX
Learn JSON
Learn Google Maps

Server Side
Learn PHP
Learn SQL
Learn ASP
Learn ADO
Learn VBScript

ASP.NET
Learn ASP.NET
Learn Web Pages
Learn Razor
Learn MVC
Learn Web Forms
Learn .NET Mobile

XML Tutorials
Learn XML
Learn DTD
Learn XML DOM
Learn XSLT
Learn XPath
Learn XQuery
Learn XLink
Learn XPointer
Learn Schema
Learn XSL-FO
Learn SVG

Web Services

Learn to Create Websites

At w3schools.com you will learn how to make a website. We offer free tutorials in all web development technologies. Select a tutorial from the menu to the left.

Make your own Website »

Tutorials » Try it Yourself » References

Try it Yourself Editor

With our "Try it Yourself" editor you can experiment with HTML, CSS, JavaScript, jQuery, XML, and see the result in your browser.

Try it Yourself »

WEB REFERENCES

- HTML 4
- HTML 5
- XML DOM
- JavaScript
- HTML DOM
- jQuery
- SQL
- CSS3 Browser Support
- CSS 1,2,3
- PHP
- XSLT
- XPath
- XSL-FO
- Color Picker
- HTML Colors

W3Schools Certificates

w3schools.com offers an online certification program, where you can become certified in the most popular web topics.

Get Certified »

Popular Pages

- » HTML5 Tutorial
- » HTML Tutorial
- » CSS Tutorial
- » HTML Reference
- » CSS 1,2,3 Reference
- » Browser Statistics
- » Quiz Tests

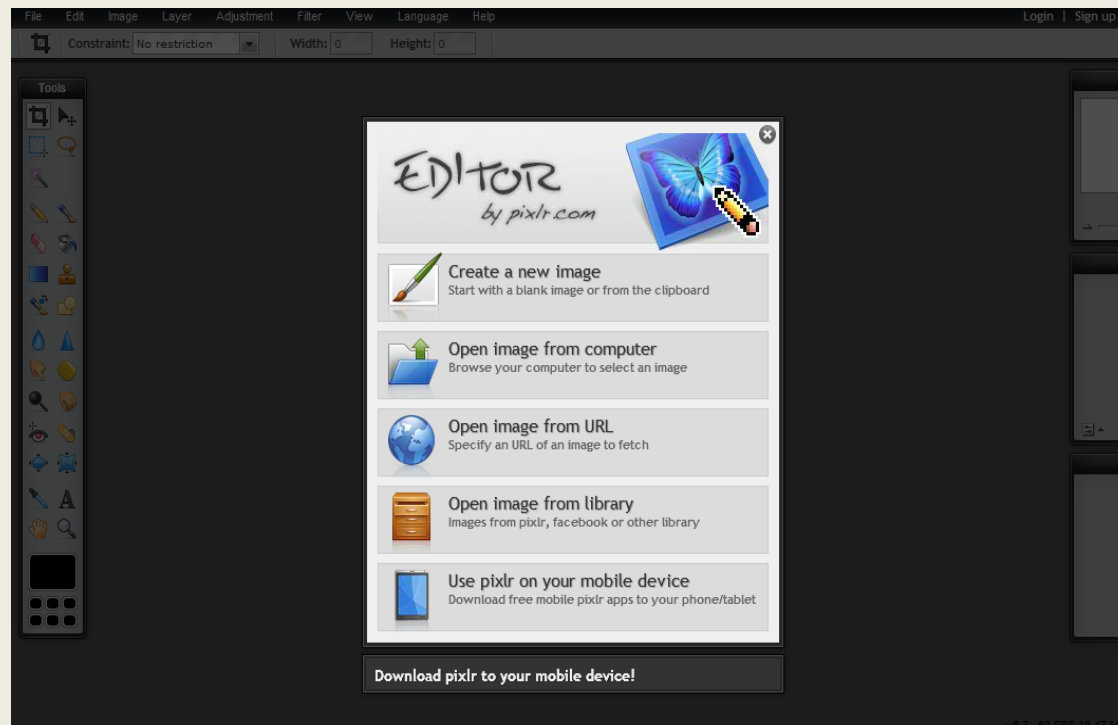
HTML5

w3schools.com was converted to HTML5 in October 2011.

Visit our HTML5 tutorial »

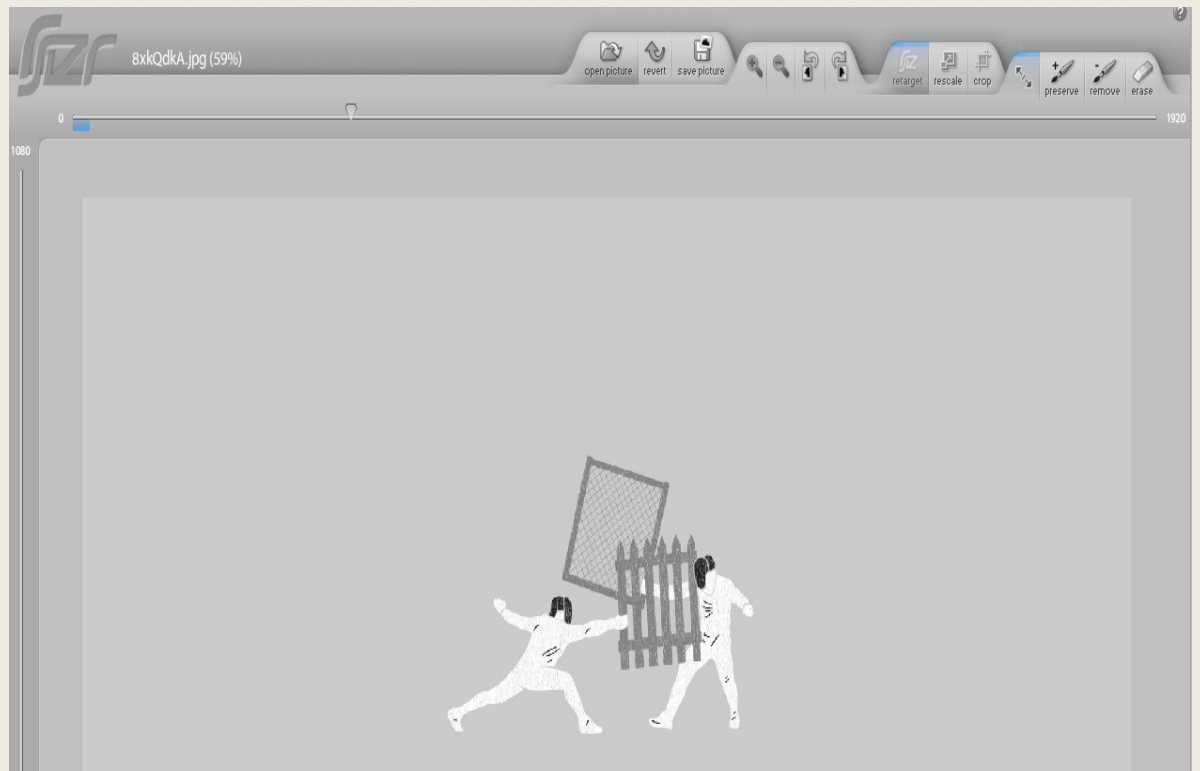
Pixlr

- <http://pixlr.com/editor/>
- Like a free version of Photoshop Elements



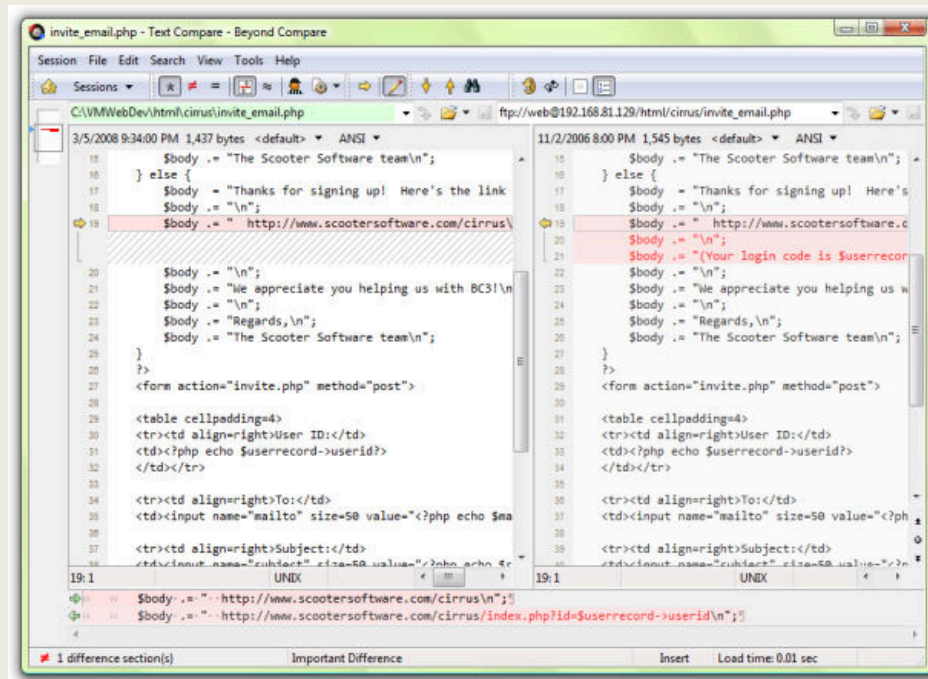
Rsizr

- <http://rsizr.com/>
- Resizes images



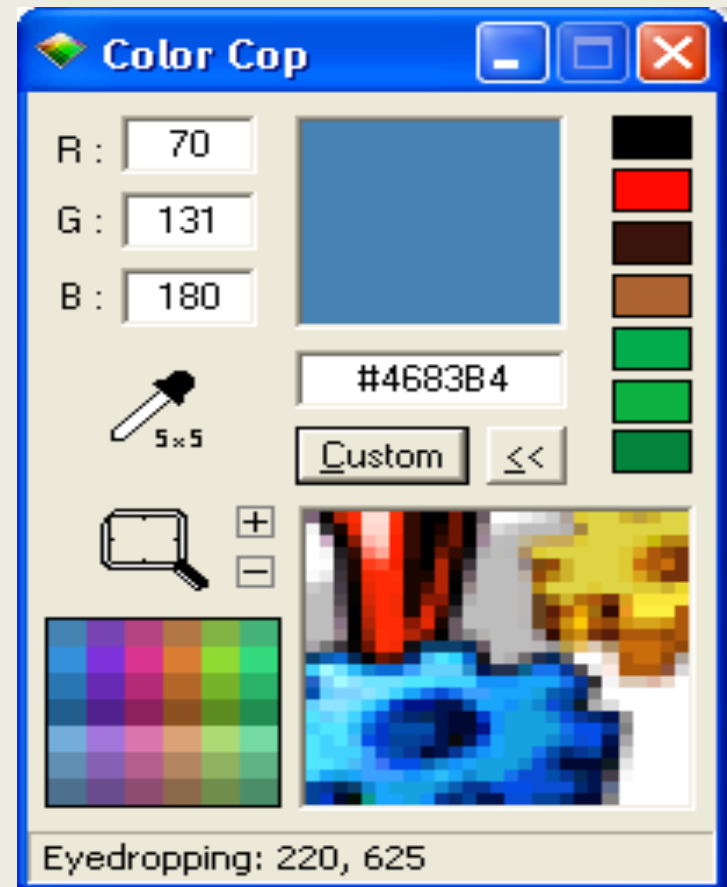
Beyond Compare

- <http://www.scootersoftware.com>
- Compares files and folders
- Colored views and synchronizes
- Free trial



Color Cop

- <http://colorcop.net/>
- Free download
- Picks colors and returns hex and RGB codes

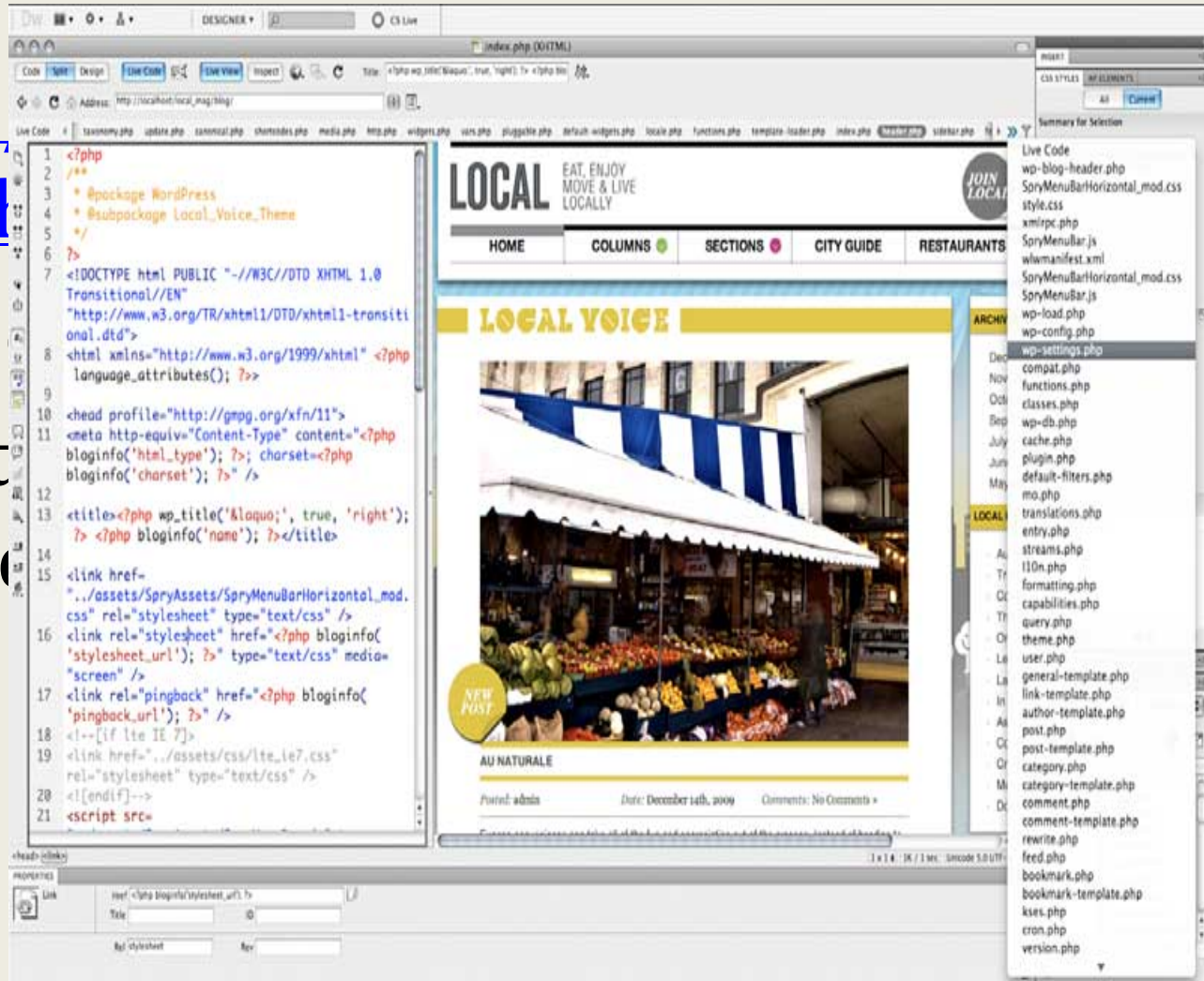


Dreamweaver

- <http://www.adobe.com/products/dreamweaver.html>

- Web

- Can't
- part



<http://www.adobe.com/products/dreamweaver.html>

or as

The screenshot shows a web browser window with the URL `https://brockport.illiad.oclc.org/illiad/illiad.dll?Action=10&Form=21`. The page displays a form for adding a new item to the library catalog. The form includes fields for Title, Author/Editor, Place, Publisher, Year, Edition, ISBN, Call #, Useful until (set to 08/26/2015), and a Notes field. There are also links for Article, Book, Book Chapter, Video, and Thesis. The form is partially filled out, and the Notes field is currently empty.

The Chrome Developer Tools interface is open at the bottom of the browser window. The Elements panel shows the HTML structure of the page, with the following code snippet selected:

```

<!--<label for="AccountNo">
  <span class="field">
    <span class="valid"><b>Account Number</b></span>
  </span>
  <select id="AccountNo" name="AccountNo" size="1" class="f-
name" tabindex="13">
    </select>
  <br />
</label> -->
<div class="clear"></div>
<label for="Notes">
  <span class="valid">Notes:</span>

```

The Styles panel on the right shows the computed styles for the selected element, including:

```

element.style {
}
media="screen" illiad.dll
* {
  margin: >0;
  padding: >0;
}
Inherited from label
media="all" illiad.dll
.requestform label {
  beta.css:85
}

```

Chrome Developer Tools

- Inspect Element
- Preview Changes
- Find the right code snippet

Recap

- You can play around with the different parts of the Web Pages
- There are tools that can help you.

Application

1. Log into your ILLiad pages on your server with Google Chrome
2. Use “Inspect Element” to access your page’s source code.
3. Change colors or move code around and see what it would look like.

EXAMPLE PAGES

University of Tennessee Knoxville

The screenshot shows a Mozilla Firefox browser window displaying the University of Tennessee Knoxville Libraries Home Page. The browser's address bar shows the URL <http://www.lib.utk.edu/>. The page features a navigation menu with links for Webmail, Tmail, Online@UT, and A-Z Index. A search bar is located in the top right corner. The main content area is divided into several sections:

- University Library Home Page:** The University of Tennessee Knoxville
- Libraries Catalog:** Includes links to Databases, Services, Branch Libraries, and Libraries A to Z.
- AskUsNow!** A chat service interface with a status indicator (Available) and a "Pop Out" button. Below it, text reads: "Use our E-mail Reference Service when IM is unavailable."
- Find Information:** Lists categories such as Books & More (UT Libraries Catalog, Other Libraries & Catalogs, WorldCat.org), Articles (Databases, MetaSearch, E-Journals, Subject Guides, Reference Shelf, Digital Collections, Manuscripts), and What's New at the Libraries?
- Use Our Services:** Lists services like Borrowing | Renewals, Course Reserves, Interlibrary Loan, Library Express, Branch Libraries, The Commons, and Our Service Statement.
- Get Help:** Lists resources like AskUsNow!, Course Guides, Tours & Tutorials, Workshops, Subject Librarians, Technology Support, The Teaching Library, and Library Employment.
- Libraries News Headlines:** A list of recent news items, including "Thanks to Comcast and the UT Graduate Student Senate", "Biology Nights at the Library presents Monkey Trial, March 4", "Hip hop poets Rhea Sunshine & Black Atticus at Hodges Library, March 2", "Writers in the Library features Connie Green and Kristi Maxwell, Feb. 23", "Catch the Wave...UT's Virtual Library Expansion Wednesday Noontime Programs", and "Poet Paul Zimmer at Writers in the Library, Feb. 16".
- Student Art Exhibit:** A promotional graphic for "STUDENT ART IN THE LIBRARY EXHIBIT NOW OPEN" featuring a colorful abstract artwork.

The footer of the page contains the copyright information: "Copyright ©2004 - 2009 The University of Tennessee Libraries | Contact Us" and a link to "[Top of Page]".

The University of Tennessee Knoxville

ILLiad Interlibrary Article Request

ILLiad-Interlibrary Article Request
Complete the form below, noting the *required* fields, and press the Submit Request button. [Help/How It Works](#) [Exit ILLiad](#)

Welcome ILLiad user **illiadtester**

[ILLiad Home](#) [Interlibrary Loan](#) [Library Express](#) [Distance Ed](#) [Storage/Social Work](#)

• Edit Profile
• Outstanding Orders
• View/Resubmit Canceled Orders
• Finished Requests/History
• Electronic Delivery Pick-up
• Renew Interlibrary Loans
• Ask Questions

Interlibrary Article Request for illiadtester

► **Quick Tip for Faster Service:** If available, include the ISSN (International Standard Serial Number) in the field indicated below. ILS staff use ISSN's for expedite searches for your item.

Describe the item you want. The more information the better.

Article Author(s)

Article Title *(required)*

Periodical Title (Journal, Conference Proceedings, Anthology) *(required)*

Volume Issue Number Month

Year *(required)* Pages *(required)*

ISSN/ISBN (e.g. 0021-4510, 1-7231-343-9)

Will you accept the item in a language other than English? If yes, specify acceptable languages in the Notes field below.

Will you accept an alternate edition of this item?

More about your citation. This information helps library staff verify your citation and provides faster service.

Where did you find this item cited?
Examples include databases (e.g. Medline, Compendex) or a specific journal or book.

Citation's Database Accession Number (AN number)

Notes
Any information to help ILS find or identify the item.

[Exit to Main Menu](#) [Clear Form](#) [Submit Request](#)

The University of Tennessee Knoxville

ILLiad Help Interlibrary Loan

Welcome ILLiad user
illiadtester

[ILLiad Home](#) [Interlibrary Loan](#) [Library Express](#) [Distance Ed](#) [Storage/Social Work](#)

What is it?: Interlibrary Loan (ILL) orders the loan or photocopy duplication of materials you can't find in UT collections.

Who can use it?: Any UT faculty, staff, or student can use ILL.

What's it cost?: No charge for transactions up to \$35. Your tuition and tax dollars at work. If an order is over \$35, you may be asked to pay the difference.

How long does it take: Average transaction time is 2 work weeks.

How does it work?:

- At ILLiad Home, click on the [Interlibrary Loan](#) tab and select the most appropriate request type.
- [Search the catalog](#) for what you need to make sure it's not in UT Collections. 1 out of 10 ILL requests are for materials in our collections.
- Submit as much information as you can per each request. The more the better. [Reference librarians](#) can assist with tricky, mysterious, or incomplete citations.
- Plan ahead. As the average turn around time is 2 work weeks, plan research accordingly.
- In a rush or thinking of more questions? Contact Interlibrary Services (974-4240) and we'll help you out.
- Check out the [ILS FAQ](#).

How will I be notified that something's ready for pick-up or delivery?: Email!

Where do I get my stuff?:

- Loans are available for pick-up at the Hodges Library 2nd Floor Circulation Desk.
- Electronic Delivery is available by clicking on the [Electronic Delivery](#) [Pick-up](#) tab to the left.
- Library Express provides campus delivery of ILL materials not delivered electronically. Check out [Library Express](#) for more information.
- Distance Ed services ships materials not delivered electronically. Check out [Distance Ed](#) for more information.

- [Edit Profile](#)
- [Outstanding Orders](#)
- [View/Resubmit Cancelled Orders](#)
- [Finished Requests/History](#)
- [Electronic Delivery Pick-up](#)
- [Renew Interlibrary Loans](#)
- [Ask Questions](#)

University of Chicago



HOURS | MY ACCOUNTS | ASK A LIBRARIAN

Search the library website

Search

Guides & Tools

Libraries & Collections

Using the Library

Library Home > Using the Library > Interlibrary Loan

Already know which service you want?

Log in:



Interlibrary  Loan

 Scan&Deliver

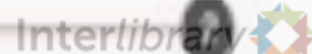
UBorrow 

(Log in with your CNetID or UCHAD ID)

Unsure of which service to use?

Books and other media	Articles
Get it from our collections immediately . Check the Catalog or Lens .	Get it from our databases immediately . Check Article databases .
If not available ↓	If not available ↓
Get it from UBorrow libraries within 1 week . Keep it for 12 weeks. 	Get it scanned from our collections within 4 business days . 

University of Chicago


 Active All

▪ [Logoff](#)
atlas1@uchicago.edu

▪ [Main Menu](#)

▪ [New Borrowing Request](#)

- [Journal Article](#)
- [Book, Video, or Microfilm](#)
- [Dissertation/Thesis](#)
- [Book Chapter](#)
- [Conference Paper](#)
- [Opisi Archive Material](#)

▪ [Scan and Deliver Document Delivery](#)

- [What is Scan and Deliver?](#)
- [Place a Scan and Deliver Request](#)

▪ [View](#)

- [Active Requests](#)
- [Electronically Received Articles](#)
- [Checked Out Items \(Renew\)](#)
- [Cancelled Requests](#)
- [Request History](#)
- [All Requests](#)
- [Notifications](#)

▪ [Tools](#)

- [Change User](#)

Other Request

* Indicates required field

Enter information below and press the **Submit Information** button to send.

Describe the item you want

*Citation

Please paste any citation information you have here.

*Not Wanted After Date

(MM/DD/YYYY)

Notes

Put any information here that may help us find the item, as well as any other pertinent information.

Where did you learn about this item?

Where did you find this item cited?

Examples are Dissertation Abstracts, Dialog (specify which database), or a specific journal or book.

Date of the work that cited the item.

Volume number of the work that cited

University of Chicago


 Active All

▪ [Logoff](#)
atlas1@uchicago.edu

▪ [Main Menu](#)

▪ [New Borrowing Request](#)

- ↳ [Journal Article](#)
- ↳ [Book, Video, or Microfilm](#)
- ↳ [Dissertation/Thesis](#)
- ↳ [Book Chapter](#)
- ↳ [Conference Paper](#)
- ↳ [Opisi Archive Material](#)

▪ [Scan and Deliver Document Delivery](#)

- ↳ [What is Scan and Deliver?](#)
- ↳ [Place a Scan and Deliver Request](#)

▪ [View](#)

- ↳ [Active Requests](#)
- ↳ [Electronically Received Articles](#)
- ↳ [Checked Out Items \(Renew\)](#)
- ↳ [Cancelled Requests](#)
- ↳ [Request History](#)
- ↳ [All Requests](#)
- ↳ [Notifications](#)

▪ [Tools](#)

Scan and Deliver Request

* Indicates required field

Enter information below and press the Submit Information button to send.

PLEASE NOTE: [Scan and Deliver](#) is a free document delivery service exclusively for University of Chicago faculty, students and staff needing copies from material owned by our library.

*Title (Journal, Book, etc.)

Please do not abbreviate unless your citation is abbreviated.

Volume

Issue Number or Designation

Month

*Year

*Inclusive Pages

Please request only a single article or chapter on this form.

ISSN/ISBN(International Standard Serial/Book Number)

If given, this will speed request processing.

Call Number

Location

Article/Chapter Author

*Article/Chapter Title

Please request only a single article or chapter on this form.

University of Chicago

- ↳ [All Requests](#)
- ↳ [Notifications](#)

- [Tools](#)
- ↳ [Change User Information](#)

* **Article/Chapter Title**

Please request only a single article or chapter on this form.

* **Not Wanted After Date**

(MM/DD/YYYY)

Notes

Enter any information here that may help us find the item, as well as any other pertinent information.

Important Copyright Information

Warning Concerning Copyright Restrictions

Due to copyright guidelines established in consultation with University Legal Counsel, the Library will not scan more than:

A chapter or two from a book (amounting to no more than 20% of the entire book)

An article or two from a periodical or newspaper (amounting to no more than 20% of a single issue)

The copyright law of the United States (Title 17, U.S. Code) governs the making of the photocopies or other reproductions of the copyright materials. Under certain conditions specified in the law, library and archives are authorized to furnish a photocopy or reproduction. One of these specified conditions is that the photocopy or reproduction is not to be "used for any purpose other than in private study, scholarship, or research." If a user makes a request for, or later uses, a photocopy or reproduction for purposes in excess of "fair use," that user may be liable for copyright infringement. The University of Chicago Library reserves the right to refuse to accept a copying order, if, in its judgement fulfillment of the order would involve violation of copyright law.

In addition, staff will not copy material placed on course reserve, held in the Special Collections Research Center, or that are in microform. Staff will copy up to 75 pages of a requested item as long as this does not exceed the above copyright policy. Staff will process one chapter or article per request. Please submit requests for two articles or two chapters on separate requests.

[Submit Request](#)

[Clear Form](#)

[Cancel - Return to Main Menu](#)

BROCKPORT'S CHANGES

Research Guides

[By Subject](#) [How do I...](#)**Not sure where to start? Try a Research Guide:**

- [+ African and African-American Studies](#)
- [+ Anthropology](#)
- [+ Arts \(Performance\)](#)
- [+ Biology](#)
- [+ Business and Economics](#)
- [+ Chemistry](#)
- [+ Communication](#)
- [+ Computer & Computational Science](#)
- [+ Counselor Education](#)
- [+ Criminal Justice](#)
- [+ Dance](#)
- [+ Earth Sciences](#)
- [+ Education](#)
- [+ English](#)
- [+ Environmental Science](#)
- [+ Film Studies](#)
- [+ Health Sciences](#)
- [+ History](#)
- [+ Honors / Delta College](#)

- [+ Interdisciplinary Arts for Children](#)
- [+ Kinesiology, Sports & Phys. Ed.](#)
- [+ Mathematics](#)
- [+ Meteorology](#)

Welcome to Interlibrary Loan & Document Delivery!

* NetID

* Password

* Indicates required field

Request books, articles and more!


New to Interlibrary Loan? Get your materials in 3 easy steps:

1. Login using your NetID and password
2. Fill out our short registration form
3. Fill out the request form and we will take care of the rest!


Books are typically available for pick up within 5-7 business days.
Articles are typically ready to download within 2-3 business days.


[Lending Libraries](#) [click here.](#)


Contact Us

 Drake Library, 119

 (585) 395-2727

 ill@brockport.edu

 Weekdays 8am - 4pm

 [Help Pages](#)



Enter information below and press the Submit Information button to send.

[Exit ILLiad](#)

[Main Menu](#)

New Request

[Article](#)

[Book](#)

[Book Chapter](#)

[Video](#)

[Thesis](#)

History

[Cancelled](#)

[Requests](#)

[History Requests](#)

[All Requests](#)

[Notifications](#)

Tools

[My Profile](#)

The form below will check your citation against our Citation Lookup Tool.

1. Fill out what you know
2. The resulting page will either give you the article, or a link to the full text of the journal online
3. If content is not available, click "Get an electronic copy through Interlibrary Loan"

Article Title

Author(s)

Journal **ISxN**

Volume **Issue** **Date** (YYYY-MM-DD)

Pages

If you'd prefer, you can always [proceed to the request form.](#)

Article Link goes to:

<https://brockport.illiad.oclc.org/illiad/illiad.dll?Action=10&Form=20&Value=ArticleLookup>



Enter information below and press the Submit Information button to send.

[Exit ILLiad](#)

[Main Menu](#)

New Request

[Article](#)

[Book](#)

[Book Chapter](#)

[Video](#)

[Thesis](#)

History

[Cancelled](#)

[Requests](#)

[History Requests](#)

[All Requests](#)

[Notifications](#)

Tools

[My Profile](#)

*** Indicates required field**

Article Request

Enter information below and press the Submit Information button to send.

*Article Title

Author(s)

*Publication Pages

Volume Issue Month Year

ISxN Any lang.? *Needed by (MM/DD/YYYY)

Notes

Which database led you to this item?

Please change the *Needed by* date above to to due date of your paper.

If this is for a paper please answer the following:

Which class is this for?
(e.g. HST390)

Who is your professor?
(e.g. Smith)

How essential is this
for your assignment?

- Not necessary
- Useful
- Important
- I can't write my paper without this

[Exit ILLiad](#)

[Main Menu](#)

New Request

[Article](#)

[Book](#)

[Book Chapter](#)

[Video](#)

[Thesis](#)

Place on Reserve

[Book/Video](#)

[Article](#)

[Book Chapter](#)

Scanning Requests

[Scanning Requests](#)

History

[Cancelled Requests](#)

[History Requests](#)

[All Requests](#)

[Notifications](#)

Tools

[My Profile](#)

Electronically Received Articles

Transaction	View	Size	Title	Author	Expires	Delete
-------------	------	------	-------	--------	---------	--------

To RENEW an item, click on the Transaction Number.

Checked Out Items

Transaction Number	Document Type	Title	Author	Due Date	Status	Status Date
233436	Book	Communities of practice : learning, meaning, and identity /	Wenger, Etienne, 1952-	6/19/2013	Checked Out to Customer	5/16/2013 1:22:18 PM
233424	Book	Fundamentals of photo composition	Comon, Paul	7/17/2013	Checked Out to Customer	6/25/2013 7:49:19 AM
233425	Book	The fundamentals of creative photography /	Prakel, David.	7/22/2013	Checked Out to Customer	7/29/2013 8:12:17 AM
235405	Book	Presentation zen : simple ideas on presentation design and delivery /	Reynolds, Garr.	7/30/2013	Checked Out to Customer	6/24/2013 3:55:40 PM
235041	Book	Words at work and play : three decades in family and community life /	Heath, Shirley Brice.	8/12/2013	Checked Out to Customer	6/19/2013 12:08:11 PM
235642	Book	Telling a research story : writing a literature review /	Feak, Christine B.	8/20/2013	Checked Out to Customer	7/29/2013 8:12:18 AM

Have items from the Brockport campus? Renew them here.

To check the status (including shipping information), click on the Transaction Number.

Outstanding Requests

Transaction	Type	Title	Author	Status
236434	Article	Dummy Request. Please Charge \$24 IFM.: Dummy request. Charge \$24 IFM.		Awaiting Librarian Searching



Enter information below and press the Submit Information button to send.

[Exit ILLiad](#)

[Main Menu](#)

New Request

[Article](#)

[Book](#)

[Book Chapter](#)

[Video](#)

[Thesis](#)

Place on Reserve

[Book/Video](#)

[Article](#)

[Book Chapter](#)

**Scanning
Requests**

[Scanning](#)

[Requests](#)

History

[Cancelled](#)

[Requests](#)

[History Requests](#)

[All Requests](#)

*** Indicates required field**

Personal Document Scanning Request

Enter information below and press the Submit Information button to send.

To request an article that you need us to obtain, please use our [Reserves Article Request](#) or [Reserves Book Chapter Request](#) form.

*Title

Notes

Put any information here that may help us find the item, as well as any other pertinent information.

Please note: When you receive the item, the link we send is only valid for 60 days. You are advised to download the PDF and then upload the item to ANGEL.



Enter information below and press the Submit Information button to send.

[Exit ILLiad](#)

[Main Menu](#)

New Request

- [Article](#)
- [Book](#)
- [Book Chapter](#)
- [Video](#)
- [Thesis](#)

Place on Reserve

- [Book/Video](#)
- [Article](#)
- [Book Chapter](#)

Scanning Requests

- [Scanning Requests](#)

History

- [Cancelled Requests](#)
- [History Requests](#)
- [All Requests](#)
- [Notifications](#)

*** Indicates required field**

Physical Course Reserves Request

Enter information below and press the Submit Information button to send.

If we already have the item in the stacks, use the [Library Catalog](#) to search for the item.

*Title

*Author/Editor

Place Publisher Call #

Year Edition Only? Yes No Any lang.? No

ISBN *Needed by (MM/DD/YYYY)

Notes: Put any information here that may help us find the item, as well as any other pertinent information.

Course Information

*Course and section (e.g. ENL112.01)

*Semester (e.g. Fall 2010)

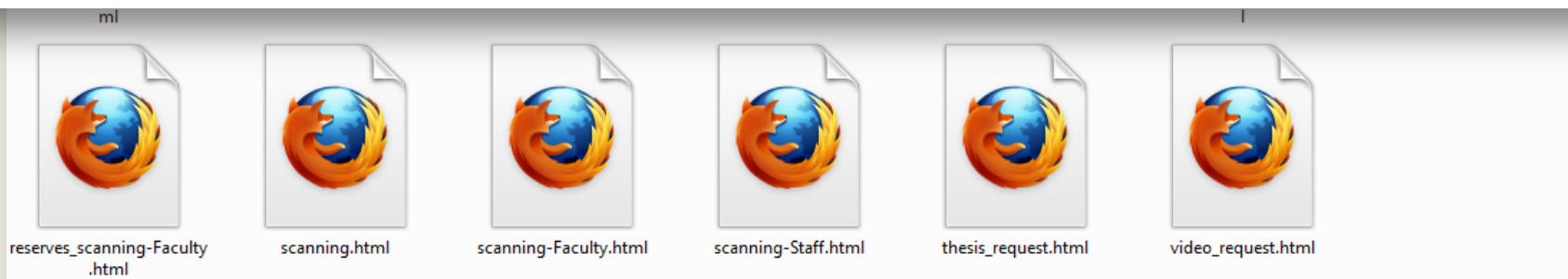
Loan Period:

By submitting this request, you agree that you're [following copyright](#). Please allow up to 1 week processing time.

form_includes folder



```
<#INCLUDE filename="include_header_request.html">  
  <form action="illiad.dll" method="post" name="ArticleRequest"> <!-- class="f-wrap-request" -->  
    <input type="hidden" name="ILLiadForm" value="ArticleRequest">  
    <input type="hidden" name="Username" value="<#PARAM name="Username">">  
    <input type="hidden" name="SessionID" value="<#PARAM name="SessionID">">  
    <#INCLUDE filename="form_includes/article_request.html">  
    <div class="clear"></div>  
    <#INCLUDE filename="include_request_cited.html">  
    <div class="clear"></div>  
    <#INCLUDE filename="include_request_buttons.html">  
  </fieldset>  
</form>  
<#INCLUDE filename="include_footer.html">
```



CHANGES IN 8.6

8.6 Changes

- See [the documentation](#) for a step-by-step walk through
- Biggest change is notifications

COMMUNICATING CHANGE

Communication is Key

- Changing your pages can cause cognitive overload and general havoc. 😊
- Usability testing: All it takes is 3 people.
- Plan the change and keep people in the know.

Atlas Systems Training and Custom Services

Contact:
Stephanie Spires
training@atlas-sys.com



I N T R O D U C I N G C O N C I E R G E

You know what to expect when you contact the concierge at a hotel or resort—knowledge, expertise, speed, and the confidence of knowing everything is done right. Now Atlas offers ILLiad and Ares users that same level of service with Concierge.

Concierge is designed to help you derive the maximum value from using Atlas software—without adding and training new library staff. An annual subscription to Concierge will give you:

- **Customized care.** Each library will be assigned its own concierge—the person you call who knows your library and has the expertise you need when you need it.
- **Implementation assistance with new ILLiad and Ares versions.** Atlas will review new functionality with your staff, assess training needs, recommend new features for implementation, and assist with rollout activities.
- **One on-site Tune-up every two years.** Additional discounted Tune-ups are available as needed.
- **Technical and editing help** with Web pages, Word documents and email messages.
- **Unlimited access** to the online Video Training Library and live online classes.
- **Coverage for ILLiad and Ares.** As an ILLiad subscriber to Concierge you get help with Ares at no additional charge.
- **Access to an online forum** to communicate and discuss best practices among Concierge member libraries.

An annual subscription to Concierge is just \$4,999. Custom pricing is available for multi-library systems and/or consortia.

ATLAS SYSTEMS
TRAINING & LIBRARY SOLUTIONS

For more information and to subscribe to Concierge, contact sspires@atlas-sys.com

QUESTIONS & YOUR IDEAS