

# Using ILL Data to Make Important Collection Development Decisions



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COLLEGE *of*  
CHARLESTON

# *Takeaways*

How can interlibrary loan data influence collection development decisions?

What data are important to collection development?

How do you gather important data using ILLiad software and components?

Examples of collection development decisions made at the College of Charleston using interlibrary loan data.



# *Background*

Interlibrary loan was not an integral part in collection development for quite some time at CofC.

Over 18,000 transactions in 2014

What brought about the change?

Renovation



# *Areas to Influence*

Use ILLiad web reports or custom searches to supply information to influence...

Journal/database purchases

Book purchases

Offsite

Storage

Firm order allocations

Serial cancellation decisions

Embargoed journal purchases

• And probably more!





## *Important Data*

Copyright costs

Journal requests, organized by title

Book requests, organized by title

Requests organized by department

Requests canceled because item requested is too new

Who you borrow from



*How to Gather  
the Data*

• ILLiad web reports

• Custom searches in ILLiad Client

# Most Requested Loans

## ILLiad Reports

Borrowing Lending Document Delivery Administrative

### Borrowing - Most Requested Loans

**Begin Date** 1/1/2013  
**End Date** 7/1/2015  
**Number of Requests** 3  
**Groups By Site**

Sites	Groups
<input checked="" type="checkbox"/> All	<input checked="" type="checkbox"/> All
<input type="checkbox"/> ILL	<input type="checkbox"/> Courier
	<input type="checkbox"/> Interagency Mail
<input type="checkbox"/> MRL	<input type="checkbox"/> LVIS

Generate Report

## ILLiad Reports

Borrowing Lending Document Delivery Administrative

### Borrowing - Most Requested Loans

**Generated** 7/28/2015 11:25:55 AM  
**Begin Date** 1/1/2013  
**End Date** 7/1/2015  
**Number of Requests** 3  
**Sites** ILL  
**Groups** All

#### Export Options

Exporting to Microsoft Excel creates a multi-sheet workbook for this report with parameters, graphs (if applicable) and grids of all data. Any grouping or sorting you do before clicking export will change the display of the data in Excel.

Export To Microsoft Excel

Loan Title	Number
Papers of the NAACP	6
Satya nilayam : Chennai journal of intercultural philosophy.	5
Vidyajyoti journal of theological reflection.	5
letters concerning the love of God	4
Studia missionalia.	4
The Writings on the Wall: The Presence of Arabic Inscriptions in the Synagogue El Transito	4

# Most Requested Journal Titles

## ILLiad Reports

Borrowing Lending Document Delivery Administrative

### Borrowing - Most Requested Journals

Generated 7/28/2015 12:02:57 PM  
 Begin Date 1/1/2014  
 End Date 7/1/2015  
 Group By OCLC/System Number  
 Number of Requests 5  
 Department All  
 Sites All  
 Groups All

### Export Options

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[Export To Microsoft Excel](#)

OCLC Number	Journal Name	Department	Number of Requests
41614543	Divyadaan : journal of philosophy & education = Divyadāna.	History	49
1999451	Studia missionalia.	History	26
2993099	Vidyajyoti.	History	25
1714161	Tetrahedron letters; the international organ for the rapid publication of preliminary communications in organic chemistry.	Chemistry	15
2314681	The American journal of sports medicine.	Student	15
2171054	Psyche.	German/Slavic Studies	14
64069779	The journal of positive psychology.	Psychology	13
2993099	Vidyajyoti.	Student	13
32573931	Educational research and evaluation : an international journal on theory and practice.	Student	10
1754473	Journal of bone and joint surgery. American volume.	Student	9
29305643	Journal of early childhood teacher education.	Education	9
45495476	Nature reviews. Neuroscience.	Psychology	9
320770818	Social psychological & personality science.	Psychology	9
1754597	Journal of forensic sciences.	Student	8
69172406	The senses & society.	Sociology/Anthropology	8
2477101	Computers & education.	Computer Science	7
38366985	Democracy 2500? : questions and challenges /	Student	7
226377753	International research in children's literature.	Student	7
2262856	Jahrbuch der Psychoanalyse.	German/Slavic Studies	7
1783208	Journal of organometallic chemistry.	Chemistry	7
1064266	Journal of the Chemical Society. Perkin transactions II.	Chemistry	7
48089171	Lab on a chip	NOAA	7
1302018	Multivariate behavioral research	Psychology	7



# Who We Borrow From

## Borrowing - Who We Borrow From

Generated	7/28/2015 11:37:48 AM
Begin Date	1/1/2014
End Date	7/1/2015
Request Type	Both
Number of Requests	5
Sites	All
Groups	All

## Export Options

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[Export To Microsoft Excel](#)

Drag a column header here to group by that column

Symbol	Library Name	NVTGC	Requests Filled	Percent
VMC	Carrier Library - ILL-MSD 1704	ILL	206	4.18%
NOC	INTERLIBRARY BORROWING	ILL	195	3.96%
	National Library of China	MRL	154	3.12%
GPM	Zach S. Henderson Library ILL	ILL	143	2.90%
TKN	University of Tennessee	ILL	140	2.84%
HLS	Harvard University	ILL	121	2.45%
ERE	Joyner Library - ILL	ILL	98	1.99%
YUS	CSSSI-Center For Science & Social Scienc	ILL	85	1.72%
SUC	ILL Borrowing-Thomas Cooper Library	ILL	80	1.62%
	National Library of China	ILL	78	1.58%
NMW	ILL DEPT	ILL	75	1.52%
AZU	INTERLIBRARY LOAN	ILL	73	1.48%
MNU	University of Minnesota Libraries	ILL	69	1.40%
GAC	ILL - Lane Library	ILL	67	1.36%
IXA	ILS- PCL1.343 (1-AUS VIA TAE)	ILL	66	1.34%
CGU	Interlibrary Loan Service	ILL	65	1.32%
FGM	Interlibrary Loan	ILL	63	1.28%
GWC	Ingram Library Interlibrary Loan	ILL	63	1.28%
COO	Olin Library Interlibrary Services	ILL	61	1.24%
OSU	Interlibrary Services	ILL	61	1.24%
PUL	Interlibrary Services	ILL	58	1.18%
NPS	Interlibrary Loan Services	ILL	57	1.16%
CUY	Interlibrary Services 133 Doe Library Un	ILL	56	1.14%
GSE	Interlibrary Loan	ILL	56	1.14%
NXW	Randall Library Interlibrary Services	ILL	56	1.14%

Total: 4930



*How to Gather  
the Data*

• ILLiad web reports

• Custom searches in ILLiad Client

## Embargoed Journal Titles

Main

Custom Request Search X

And +

- [Transactions.TransactionDate] Is greater than or equal to 1/1/2013 X
- [Transactions.TransactionDate] Is less than or equal to 9/26/2014 X
- [Transactions.PhotoJournalMonth] Is greater than or equal to 1/1/2013 X
- [Transactions.PhotoJournalYear] Is greater than or equal to 1/1/2013 X

## History Department Requests

Parameters

Search

Main

Custom Request Search X

And +

- ..... [Transactions.TransactionDate] Is greater than or equal to 10/2/2012 X
- ..... [Transactions.TransactionDate] Is less than or equal to 10/2/2014 X
- ..... [Users.Department] Equals History X



# Custom Search by Department

Custom Search Custom Request Search - ILLiad Client

Home Borrowing Document Delivery Lending System Search

Search Description

Search Preview Clear Save Load

Open Route Send E-mail Add Flag Export

Parameters Search Process

Main Custom Request Search X

And

- [Users.Department] Contains Hispanic Studies
- [Transactions.TransactionDate] Is greater than or equal to 1/1/2012
- [Transactions.TransactionDate] Is less than or equal to 7/28/2015

Drag a column header here to group by that column

Transactio...	Request T...	Loan Author	Loan Title	Loan Publis...	Loan Place	Loan Date	Loan Edition	Photo Jour...	Photo Jour...	Photo Jour...	Photo Jour...	Photo Jour...	Photo Jour...
43358 ...	Loan	Alicia Partnoy	la escuela										
167491 ...	Loan		La Estanquera de Vallecas			1981							
160130 ...	Loan	Zoe Valdes	La eternidad del instante										
154862 ...	Loan	Valde 's, Zo...	La eternidad del instante /										
156792 ...	Loan	Valde 's, Zo...	La eternidad del instante /										
156017 ...	Loan	Bretz, Mary...	La evolucion 'n noveli 'stica de Pi 'o Baroja /	J. Porrúa T...	Madrid	1979							
154863 ...	Loan	Valde 's, Zo...	La ficcio 'n Fidel /										
156795 ...	Loan	Valde 's, Zo...	La ficcio 'n Fidel /										
152759 ...	Loan	Beniers, Elis...	La formacio 'n de verbos en el espan~ol de Me 'xico /	Colegio de ...	Mexico City	2004							
154733 ...	Loan	Victoria, Ca...	La franja azul										
154849 ...	Loan	Valde 's, Zo...	La hija del embajador /										
156783 ...	Loan	Valde 's, Zo...	La hija del embajador /										
174662 ...	Loan	Valdés, Zoé...	La hija del embajador /										
172903 ...	Loan	Lewis, C. S...	La imagen del mundo : (introducción a la literatura me...	Bosch	Barcelona	1980							
179975 ...	Loan	Rotker, Sus...	La invención de la crónica /	Fondo de C...	México	2005							
154850 ...	Loan	Valde 's, Zo...	La ira /										
156785 ...	Loan	Valde 's, Zo...	La ira /										
160122 ...	Loan	Valde 's, Zo...	La ira /										
178067 ...	Loan	Moreno Fer...	La lengua española en su geografía /	Arco / Libros	Madrid	2009							
155907 ...	Loan	Oron~o, M...	La lengua esta 'ndar en programas y textos de ensin...	Facultad de...	Montevideo...	2010							
171756 ...	Loan	Blanco, Jos...	La literatura en la Nueva España /	Cal y Arena	México	1990	2. ed.						
156091 ...	Loan	Vicente Luis...	La luz nueva: singularidad en la narrativa espanola ac...										
156070 ...	Loan	Appadurai, ...	La modernidad desbordada : dimensiones culturales ...										
150408 ...	Loan	Benet, Juan.	La moviola de Euri 'pides y otros ensayos /	Taurus	Madrid	1981							
151727 ...	Loan	Valde 's, Zo...	La nada cotidiana /										
154844 ...	Loan	Valde 's, Zo...	La nada cotidiana /										
156784 ...	Loan	Valde 's, Zo...	La nada cotidiana /										
160121 ...	Loan	Valde 's, Zo...	La nada cotidiana /										
176969 ...	Loan	Sequera Me...	La necesidad segregada /	Gobierno d...	La Paz Baj...	2011	1. ed.						
180782 ...	Loan	Morant, Ric...	La negoci3n en catal3n /			1993		LynX : a mo... 5		1	1993	1-	

03635485	Yes	2012	5	1	33.5
03635485	Yes	2012	5	1	33.5
03635485	Yes	2012	5	1	33.5
03635485	Yes	2012	5	1	33.5

36.5
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## Copyright and Embargoed Journal 2012

	A	B	C	D	E	F	G	H	I
1	The American journal of sports medicine.	151151	03635465		Yes	2009	5	1	33.5
2	The American journal of sports medicine.	160116	03635465		Yes	2009	5	1	33.5
3	The American journal of sports medicine.	151460	03635465		Yes	2010	5	1	33.5
4	The American journal of sports medicine.	153426	03635465		Yes	2010	5	1	33.5
5	The American journal of sports medicine.	150657	03635465		Yes	2011	5	1	33.5
6	The American journal of sports medicine.	151147	03635465		Yes	2011	5	1	33.5
7	The American journal of sports medicine.	160114	03635465		Yes	2011	5	1	33.5
8	The American journal of sports medicine.	160115	03635465		Yes	2011	5	1	33.5
9	The American journal of sports medicine.	160265	03635465		Yes	2011	5	1	33.5
10	The American journal of sports medicine.	151150	03635465		Yes	2012	5	1	33.5
11	The American journal of sports medicine.	151885	03635465		Yes	2012	5	1	33.5
12	The American journal of sports medicine.	153300	03635465		Yes	2012	5	1	33.5
13	The American journal of sports medicine.	161242	03635465		Yes	2012	5	1	33.5



### Copyright 2012

51	Nature neuroscience.	158586	10976256	Yes	2012	7	1	35.5
52	Nature neuroscience.	162313	10976256	Yes	2012	3	1	35.5
53	Nature neuroscience.	162314	10976256	Yes	2012	2	1	35.5
54	Nature neuroscience.	159800	1097-6256	Yes	2012	5	1	35.5
55	Nature neuroscience.	159801	1097-6256	Yes	2012	9	1	35.5
56	Nature neuroscience.	159802	1097-6256	Yes	2012	5	1	35.5
57	Nature neuroscience.	159803	1097-6256	Yes	2012	8	1	35.5
58	Nature neuroscience.	160578	1097-6256	Yes	2012	7	1	35.5
59	Nature neuroscience.	160579	1097-6256	Yes	2012	9	1	35.5
60	Nature neuroscience.	160580	1097-6256	Yes	2012	7	1	35.5

# Requests by Department

## ILLiad Reports

Borrowing Lending Document Delivery Administrative

### Borrowing - Requests by Department

Generated 7/28/2015 11:34:21 AM  
 Begin Date 1/1/2013  
 End Date 7/1/2015  
 Sites All

### Export Options

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[Export To Microsoft Excel](#)

Department	Article Requests Received	Loan Requests Received	Total Requests Received
Academic Advising	2	4	6
Academic Affairs	0	1	1
Addlestone Library	11	8	19
African American Studies	0	2	2
Art	20	128	148
Art History	13	38	51
Arts/Management	0	3	3
Avery	1	0	1
Biology	308	36	344
Business	66	25	91
Business – Accounting, Economics, Finance	16	1	17
Business – Hospitality, Management, Supply Chain Management	25	2	27
Center for the Documentary	0	13	13
Chemistry	319	5	324
Classics	54	57	111
Coastal Services Center	1	0	1
CofC	1	0	1
Communication	69	22	91
Computer Science	34	5	39
Counseling	0	1	1
Counseling RSS 319	0	1	1
Drama	2	2	4
Economics & Finance	0	7	7
Education	86	22	108
Education/Teacher Education	4	1	5



*Questions?*

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