## Filling interlibrary loan article requests using the IDS Availability Server (Z39.50) SUNY Geneseo's Experience

- ❖ Efficiency: saving on staff time by not having to gather journal from the shelf, and scanning/copying each page.
- Request can be satisfied immediately, which decreases turnaround timepatrons' needs can be met more quickly.
- High quality and completeness of texts will eliminate the risk of missing pages and re-sends.
- Scanning errors will be eliminated; tightly-bound journals will not induce copying errors.
- ❖ With use of PeerNet, the flatbed scanner can be eliminated.
- Saves paper: to date, we have saved 25,400 sheets of paper (since May, 2005)!
- Would enable us to fill the '1/3 requests' that we have been unable to fill within the project due to the inability to see each library's eSerial holdings.
- IDS Libraries would see a decrease in unfilled requests if they use the IDS Availability Server, since very few libraries currently have their eSerials Holdings in OCLC.